

### Generate Six-figure Non-dues Revenue Through Web Content

Monday, August 11 9:00 AM - 10:00 AM Hashtag: **#ASAE14 LB6** 

Dawn Baron, Association for Talent Development Rick Borry, Ph.D., Webvent



### For Today

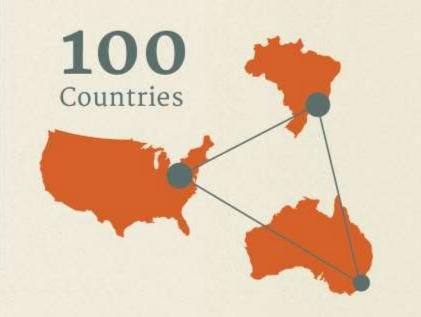
- Association for Talent Development (ATD)
- Background
- Expansion of Webinar and Buyers Guide Programs
- Theory: Content Network Model
- Results
- Lessons Learned
- Key Takeaways

### Association for Talent Development (ATD)





The world's largest professional association dedicated to the training and development field.



### Problem (in 2011)

 Existing webinar and buyers guide programs drained internal resources and lacked customer-supplier connection.

• These trends affected both member interest and revenue potential.

### **ATD Communities of Practice**











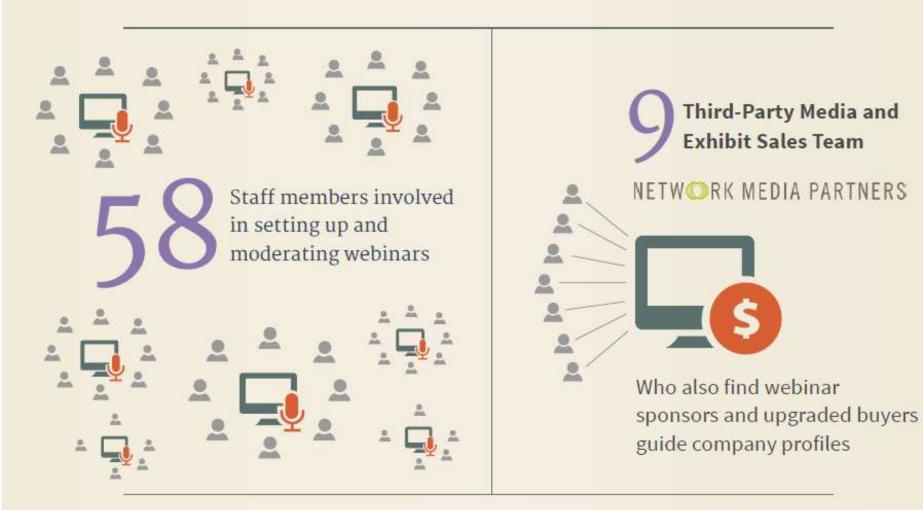








### Large team in multiple locations



# INTEGRATED WEBINAR PROGRAM AND BUYERS GUIDE

### Consolidated webinar program





### UPCOMING WEBCASTS



### Maximizing the Effectiveness of Sales Training

Tuesday, August 12, 2014 2:00pm - 3:00pm EDT

By: Norman Behar and Ray Makela

Companies spend about \$20 billion a year on various forms of sales training. Still, many sales leaders report low ROIs from their sales training initiatives. So how can you ensure that your investment in sales training is producing great results? Join us for this complimentary webinar as Norman Beha... More »

Sponsored by:





### Building Trust and Transparency in Your Organization

Wednesday, August 13, 2014 2:00pm - 3:00pm EDT

By: Robert Whipple

We have a faltering economy and most organizations need top performance from their workforce to survive. Yet some of the actions needed for a company to remain viable, come at the cost of losing the hard-earned trust of their employees, which greatly reduces productivity. If this is a familiar scena... More »



### On the Right Track: Designing Training Programs That Last

Thursday, August 14, 2014 2:00pm - 3:00pm EDT

#### Categories

ASTD Forum vSessions	1
ASTD Research	5
Career Development	23
Global Human Resources Development	20
Government	8
Human Capital	41
Learning & Development	47
Learning Technologies	24
Management	41
Sales Enablement	5
Science of Learning	6
Senior Leaders & Executives	26
ALL WEBCASTS	439

#### Webcasts By Date

2015	1
January	1
2014	128
January	9

### Webinar connects participants and suppliers through content

### CAPITALIZE ON THE POWER OF EMPLOYEE ENGAGEMENT IN GOVERNMENT

Tuesday, December 10, 2013 1:00pm - 2:00pm MST By: Robert Lavigna

This is not an easy time to be working in the public sector. Heated budget battles and rhetoric about the size, function, scope, and effectiveness of government have generated criticism not just of government but also of the public servants who deliver government services. Across the country, government agencies and their employees are being denigrated and stigmatized. One proven response to maintaining effectiveness in this difficult environment is to improve the level of employee engagement.











#### Invite Others

Sponsors

Enter email addresses of people you wan invite, separated by commas.

Invite:

Send Invitatio

### REGISTRATION

Please sign in to register for this Webcast.

### PRESENTER

### Robert Lavigna

Assistant Vice Chancellor/Director of HR, University of Wisconsin-Madison

Robert "Bob" Lavigna has more than 30 years of experience leading public sector human capital management organizations, including positions with the state of Wisconsin, Partnership for Public Service, and the U.S. Government Accountability Office. He currently works as Assistant Vice Chancellor/Director of HR for the University of Wisconsin-Madison. He lives in Madison,



### Sponsor pages keep traffic within Buyers Guide



### Blackboard for Government

ONLINE TRAINING AND DEVELOPMENT





Traditional face-to-face government training programs are often fraught with logistical and budgetary hurdles. T&E costs rise while retention dwindles.

Blackboard partners with government agencies to provide job-relevant, media-rich content and efficient, cost-effective online learning any time. In a vast government sector with tough mandates, it pays to reach remote employees while improving their knowledge retention.



#### Information

Blackboard for Government

www.blackboard.com/Markets/Government/Ov

Webcasts

Videos

Last Updated

October 11, 2013 10:06am I

### VIDEOS





Blackboard Learn for Outcome



### Categories

e-Learning Courseware

e-Learning Services

Government

#### **Sponsorships**

Leading in the Learning Function as a Busines Partner

Connecting LMS With Web Conferencing for Sa Training

Growing the Next Generation - A Succession

## Buyers Guide drives audience - supplier connection



The most comprehensive directory of learning and development providers in the marketplace. Complete with video, white papers, Linkedin connections, blog posts, and feeds by listing companies.

Search, find, and succeed with ASTD.



### **BUYERS GUIDE DIRECTORY » E-LEARNING SERVICES**



Displaying 1-17 of 17





### A.D.A.M., a business unit of Ebix

A.D.A.M., a business unit of Ebix, is the most credible source of healthcare information and medical education for academic institutions, healthcare organizations, hospitals and the pharmaceutical industries.



### Allen Interactions

Learning For A Change

1120 Centre Pointe Drive Suite 800 Mendota Heights, MN 55120 USA



#### CINE CRAFT PRODUCTIONS

Custom eLearning and Video Storytelling

ABOUT US At Cinécraft, we design and develop custom eLearning and produce high-

#### Categories

Assessment Tools

Authoring Systems

Benchmarking

Business Acumen

**Business Development** 

Career Development

Certification

Change Management

Coaching

College/University

Communication Skills

Competency Models

Consulting

### **Sponsors** expand company profile pages with relevant content:



companies and facineties of all sizes, as well as educates, government agencies, and taking and development consultants. CPP's used recovered human inchain the blyers-Driggs Type Indicatorill (METH). Illinois insurant insurances. Thirtias-Klimani Coeffel Mote Instrument (TM), F1HDB, CPI 2898; and Callinna Psychological Illuminary\*\* (CPI\*\*).

Lot's vives a difference together. Talk to us holly to see how.

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#### PRODUCTS (5)



#### Myers-Briggs Type Indicator®

improve the performance of your people, mates, and organization with the work's

Much room than part a product, the bifyers-briggath (MBTHI) acceptance is a proventally versate outdoor that has reduct milions of people around the world better selections themselves, and how they interact with others

If has also belied organizations of all year address that needs, him warn hadding Walterstep and coaching, and conflict management to carried development and refordors

The bould record in that addressing these results beautif hour to be complicated: that only is the Moyo-Brygs assessment supported to easy-to-use, magnitud exports, but it's also backed by anode who can help gode you brough the write accessment access.

D.A Triera's another years in the Myen-Gregor perceptific inventory is a good chase. If a a frighty retrains surption that can be prost alon.

More information = wyro.com.com/bradicts/embirides.augs



#### Thomas-Kilmann Conflict Mode Instrument (TKI)

Reduce coeffect and help your people work together more effectively.

The Thomas-Kimuse Cordict Mode instrument (THI) is the world's declinating acceptant for understanding how different conflict handling styles affect interpersonal god group dynamics

Ets also a fast and powerful tool Wat con perbeyond conflict management to copport your bases-building, leadership and opportung, sent retentor gasts.

The research-backed DO offers is practical very to ordinal salts and representational Assigned to recover conflict. That's whicit's adopt for use it so many different situations. It can also ingrave argumentional productivity by heaving people gain might not than over and albert behavior —which is but helps their make belter choices, about subcomes

#### More information in your cast combined acts (60 index acts)



#### The FIROR Assessments

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fluit on the Silvean molesy and reliability of the Purclamental Interporumal Relations Overlation (FIROR) model, the FIROR assessment field people anderthrat their lehavor-est tot at alters-in releperoral altuations

As an integral part of your leadership and coaching, mannesisting, and conflict discrepanced stitutures, the FORO-BM and FORO-Business procurements passive uned to a variety of sellings and in continuous with other exhibitors to represe organizational

The prices CRO DR and FINO Ballman, apparently are easy to see and administra-



#### VIDEOS



#### IMAGES













#### DOCUMENTS



#### BLOG: CPP BLOG

MSDE Son 614 E-1 Food Active versus Reflective: Did You Roow? People also report Auties may see people usin report Ref. [ . ]

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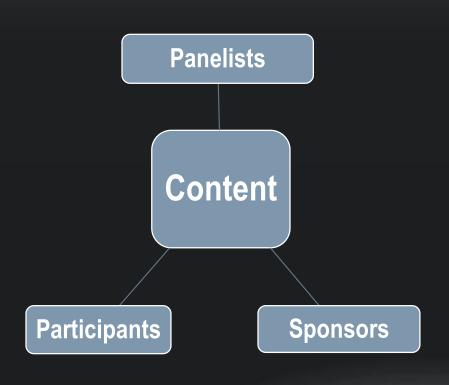
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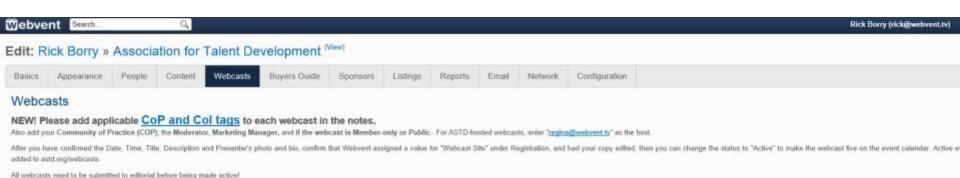


### Network model reduces workload



- Division of labor:
  - Host
  - Moderator
  - Presenter
  - Sponsor Sales
- 6-10 hours per webcast
- People = Email
- Sponsor = Web address

### 73 administrators... 1 interface



- Phase contact Regina Harris (972) (99-2559; Rick Bony (214) 329-5116, or Jenniter Withelm If you have questions.
- . Webcast Presenter Terms & Conditions have your presenters read this and agree, then check the box "Agreed to Terms & Conditions" below the biography of each presenter.
- Download the standard ASTD Webcast PowerPoint Temptate give this to your presenters, and use it for the introduction, sponsor, and closing slides.
- . If your Presenture have questions, please refer them to the Presenter FAOs first

A standard "Recording now available" post webcast email will be sent to all registrants at 11am ET on the day following the webcast, unless you enter a custom text message in the Notes, or indicate in the Notes that you plan to send a custom email through ASTD Marketing.

After a sponsored webcast, we will send the registration list to the NMP account manager, who will then deliver content according to the sponsorship contract. (Do not send email lists to the sponsor directly.)

#### Upcoming Webcasts (91)

Date and Time (EDT)		Host	Presenter		Title	Sponsors		Registered	Status	Added By	Notes
July 31, 2014 2:00pm-3:00pm	Re His		Ray Pollock Andrew Jefferson		What's New in Training Effectiveness?		0	1426	Active	Jenna Smith	Webex link is ready. Moderator: Jenna Smith SH_4/17/14
August 5, 2014 12 00pm-1 00pm		asid ankel	MJ Hull & Sarah Siegel & Jane Bezarth &		Member Challungs #3. What is Going on in Social Learning?		0	2	Active	David Eranket	ASTD FORUM VSESSION
August 6, 2014 1.00pm-2:00pm	① Re	egina ents	Peta Smith •	12	Death By Mismanagement. The Devastating Impact of Micromanagement	▲ SPONSOR READY	0	500	Active	Ron Lippock	Weber link is ready. Management CoP 5H_4/10/14
August 7, 2014 2:00pm-3:00pm	© Re	egina egina	Wayne Turnel •		Moving From the Classroom to VILT With No Drame		0	M 91	Active	Juana Llocens	Webex link is ready. Juana will moderate SH_7/15/14.
August 11, 2014 2:00pm-3:00pm		egina erris	Ron.Kaulman 🗸		Global Best Practices in Building Service Cultures	▲ SPONSOR READY	0	195	Active	Laleb Patel	Webex link is ready. SH 6/9/14
August 12, 2014 Z 60pm-3 90pm		egina anis	Norman Behar . Bay Makela .	E	Maximizing the Effectiveness of Sales Training	Sales Readinesa Group	0	176	Active	Ben Ledyard	Webex link is ready. SRG agreement is back - they are working on topic ideas. ROXY IS MODERATOR. COL.
August 13, 2014 2:00pm-3:00pm	⊕ Re		Robert Whipple A	123	Building Trust and Transparency in Your Organization		0	434	Active	Ron Lippock	Webex link is ready, sic
August 14, 2014 2 00pm-3:00pm	© Re	1000	Katis Hurst 👁	19	On the Right Track: Designing Training Programs: That Last	OpenSesame	0	286	Active	Den Ledyard	Webex link is ready. Network hybrid - contract is back from client. Ben is working with Justia. Juana.

### PROGRAM EXECUTION

### Find content... everywhere

- Book authors
- Conference speakers
- Consultants
- Thought leaders
- Sponsors
- Award winners
- Partners
- International
- Academia
- Industry research







### Build your audience

- Regular e-mail program
- Segment audience
  - International
  - Government
  - Sales Training
- Co-promotion
  - Presenters
  - Partners
  - Sponsors
- Track Results





#### ASTD WEBCAST CALENDAR

Register for upcoming webcasts or view session recordings anytime at inww.astd.org/webcasts.

All sessions are recorded. Recordings are posted to the original webcast page within three business days of the live session.

#### 10 Ways to Ruin Your E-Learning: A How-To Guide in Reverse

July 22 at 2:00 p.m. ET Speaker: Ethan Edwards

In many professional areas, it is usually a good strategy to look to common practices in the field as a guide - maybe not for the most cutting-edge ideas, but at least for reliable models to follow. Unfortunately, in e-learning this can often be a recipe for disaster.

Join Ethan Edwards, chief instructional strategist with Allen Interactions, on a journey uncovering the 10 most common design practices that are sure to ruin your e-learning.

REGISTER NOW

#### PM Blasphemy: When Not to Do PM the Official Way

July 23 at 2:00 p.m. ET Speaker: Lou Russell

In 1969, the Project Management Institute (PMI) was founded. Project Management apecialists were building large buildings, roads, bridges, some of the first computers, and lunar modules. AT&T telephone operators still plugged wires into boards to transfer calls. Paper memos slowly communicated work to be done. Mutitasking was unheard off The PMBOK (Project Management Body of Knowledge) established a standardized and control-focused approach to completing projects, in the same way ADDIE standardized the new field of training.

Flash forward to 2014: Qur work is filled with interruptions, un-ending work, dysfunctional multi-tasking, and highly-matriced organizations. To be successful, we have to look at our project artifacts and tools in a new way, Join Lou Flusself to learn about short-cuts that help "accidental" project managers organize and adapt to chaos.

REGISTER NOW

#### ROI of Public Speaking

July 29 at 2:00 p.m. ET Speaker: David Dec

This event will teach the public speaker how to show their clients the benefits of hiring them for a public speaking event using tried and tested methods of RCI. Participants will be able to answer one or all of these questions:

### LEARNING CIRCUITS



#### Home | Blog | Webcasts

#### **Learning Circuits Newsletter**

Join us for our <u>LearnNow Conference</u> July 17–18, in San Francisco.

#### This Month From Learning Technologies

- Why Do We Continue to Perpetuate and Promote Ineffective E-Learning?
- Media Competencies for Learning Professionals
- Five Reasons Why Executives Should Care About Mobile Learning
- What Does xAPI Adoption Look Like?
- Toolbox Tip: Trade In Your Bullet Points for Interactive Video
- Tech Headlines for July 2014
- Members Only: The Effect of the 'New' E-Learning on Soft Skills Training

#### **Upcoming Event**

#### LearnNow

July 17–18 San Francisco

#### **Upcoming Webcasts**

10 Ways to Ruin Your E-Learning: A How-To Guide in Reverse

July 22

Moving F and Compliance: Integra Your LMS and CRM

Sep er 4

Sidebar Mention

### **Upcoming Events**

### Engage suppliers

### **Integrated Sales Approach**

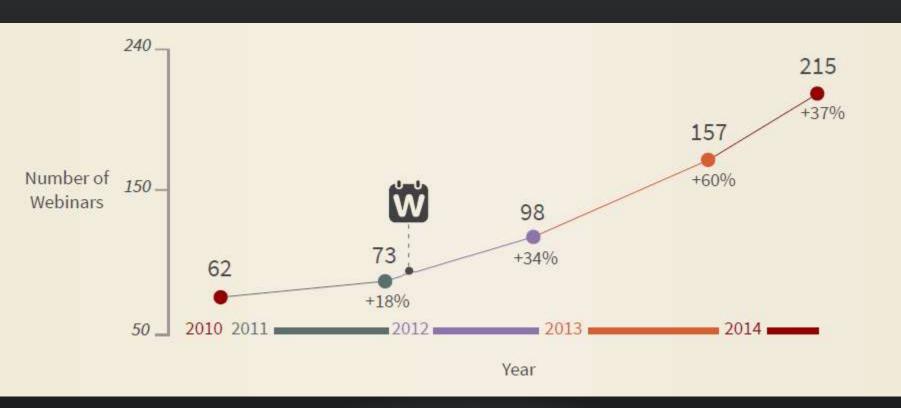
- Control your brand
- Unified messaging
- "Big Picture" strategy
- Create sponsor packages
- Know your supplier base

### Potential Issues:

- Product overload
  - Sales training
  - Overwhelm sponsors
- Content-Sponsor conflict
- \$10K webinars vs. \$1K company profiles

### RESULTS

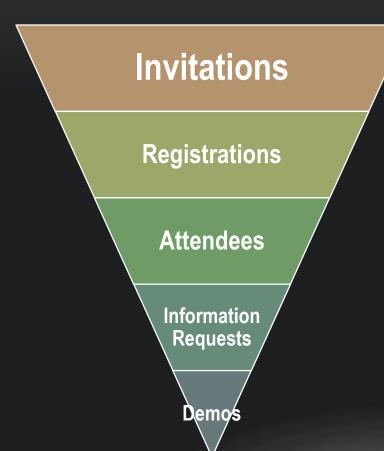
### Efficiency allows volume growth



### Increased participation = more revenue



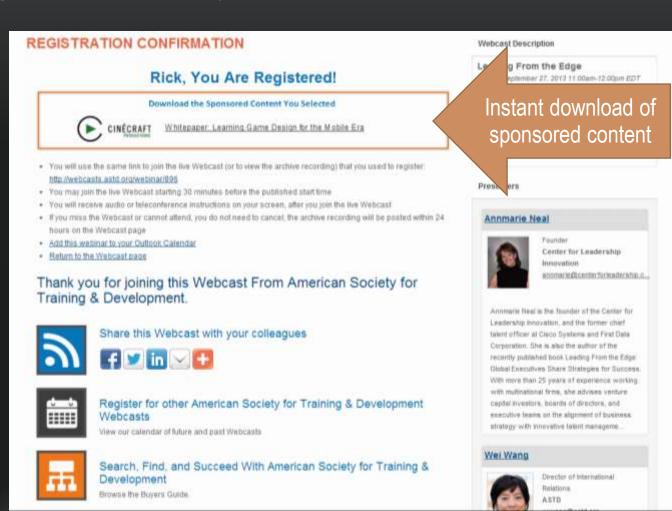
# Typical sponsored webinar "pipeline"



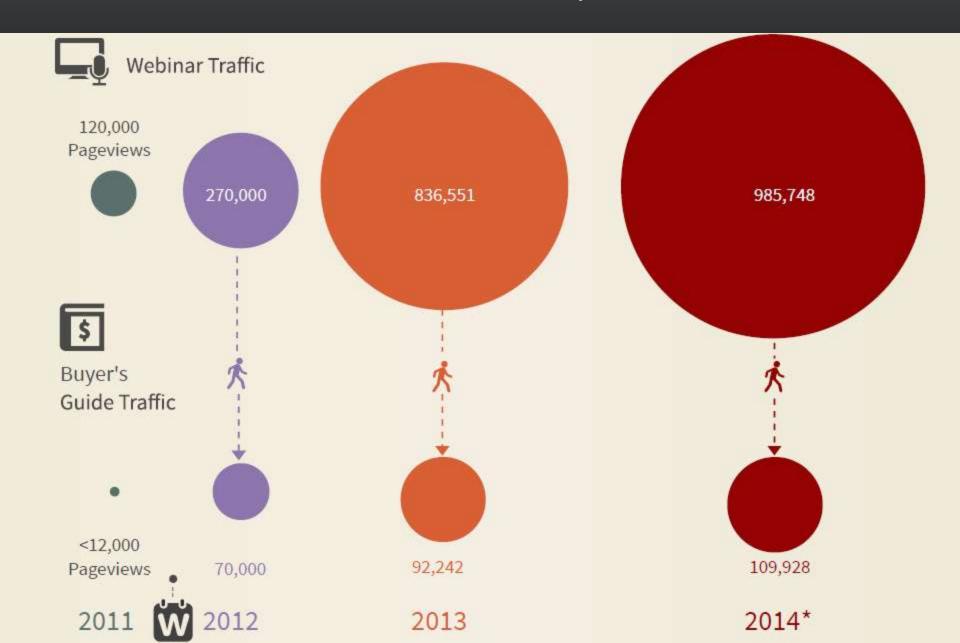
- 10,000 email invitations
- 742 registrants
- 311 live connections
- 409 total listeners
- 53 recording views
- 137 whitepaper requests
- 49 product demo requests

### Co-Registration of sponsored content

- **564** registrants
- 181 downloads
- 32% of people who registered for the webcast downloaded related content



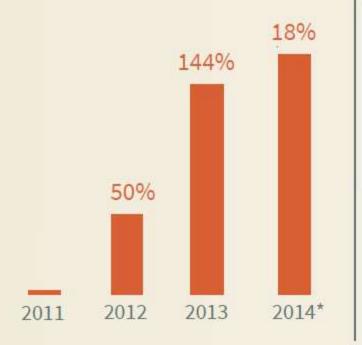
### Webinar audience drives Buyers Guide traffic



### Traffic increases revenue

### **Buyers Guide Revenue Growth**

Increased traffic and exposure in buyers guide leads to increased advertising revenue.



### ASTD Buyer's Guide Listing

Start Date (Month) (Year) End Date (Month) (Year)

Enhanced Listing (12 months) - \$1,500

Includes: Branding graphics, Company & Product descriptions, Video, Doci Images, Social Media Integration, Contact info etc...

<sup>\* 2014</sup> values estimated based on the first 7 months actual data.

### **KEY TAKEAWAYS**

### Lessons Learned

- Single system
- Division of labor
- Experiment: test, measure, repeat
- Don't break what works
- Process & checklists
- Intentional and ongoing marketing support
- Specialized sales efforts, within unified sales approach



### ASTD Webcasts & Buyers Guide:



- Brings professionals together through expert webinars
- Connects suppliers to their audience with an integrated buyers' guide
- Sales team works within existing advertiser and sponsor relationships unified supplier engagement
- Generates 6-figure recurring revenue from sponsored webinars and buyers guide

### **Can Small Associations Do This?**



















### Contact Us

- Dawn Baron <u>dbaron@astd.org</u>
- Rick Borry <u>rick@webvent.tv</u>
- Reference Links:
  - Webcasts: <a href="http://webcasts.td.org/events">http://webcasts.td.org/events</a>
  - Buyers Guide: <a href="http://webcasts.td.org/sites">http://webcasts.td.org/sites</a>
  - ASTD Case Study Infographic: <u>www.webvent.tv/corporate/project/astd/</u>