



# Fast. Flexible. Functional.

Racing to keep pace in today's digital age, insurance organizations need modern technology to support their claims environments. That's why Systema Software offers flexible, comprehensive solutions for the insurance industry that have been praised by clients and industry experts alike. SIMS Claims is specifically equipped for the digital world, where browser-based applications and cloud computing are the new normal.



# Systema Software offers the most innovative, advanced claims solution on the market: **SIMS Claims**.

SIMS Claims' powerful platform and modern design enable more effective and efficient claims handling, all while assuring the delivery of consistent and exceptional customer service. SIMS Claims' robust set of highly flexible features can be configured to meet your most demanding workflows and your customers' specific claims needs.

Systema's staff of experienced consulting and industry veterans, software developers, and project managers have created SIMS Claims as an architecturally strong enterprise platform, designed for superior speed, scalability, and performance.



#### **Browser Compatibility**

Safari, Chrome, Firefox,  
Internet Explorer, Edge.



#### **Amplified Performance**

Faster than ever before.



#### **Powerful Architecture**

Robust features with  
unmatched flexibility.



#### **Intuitive Design**

Elegant, efficient, and  
easy to use.



#### **Any Device**

Flexible from desktop  
to tablet.



#### **Business Intelligence**

Stunning interactive reports  
and dashboards.

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*"In our evaluation, Systema Software overwhelmingly beat out the competition. In our RFP process, we required detailed responses to a specific set of questions. We analyzed vendor responses and found that SIMS Claims outpaced other systems on approximately 80% of the functionality and user interface questions, so the scale was heavily weighted toward SIMS in terms of its feature set. Being user-friendly and intuitive is important because it will enable our staff to quickly ramp up, streamlining the learning curve. And combining these two key aspects-functionality and user-friendliness-SIMS easily became our system of choice."*

- Todd Venneri, Operations Manager, ALPHA Fund

## Feature-Rich Claims Environment

SIMS Claims' robust set of features is ready out-of-the-box and completely flexible to suit any claims operation.

### Custom Fields & Modules

Unlimited flexibility in configuring data fields and add new custom modules to suit your claims organization

### Tight Integration with MS Office

Work seamlessly with Excel, Word, and Outlook for integrated calendar scheduling, email, and contacts.

### Claims Summary

A configurable snapshot of each claim, serving as a single point from which to view all essential claims information.

### Plan of Action

Focus on tasks and set priorities to advance your claims toward superior outcomes, exemplary service, and faster closure.

### Control Center

Highly configurable dashboard by user to access important information about your claims environment, ready at a glance.

### Go Global

Support for multiple languages and currencies to serve the global community and help you expand into new markets.

## Superior Services & Support

Systema Software offers the complete spectrum of implementation services and ongoing support. Customers can either turn to Systema to manage the overall implementation, or focus on project management, data conversion, and other services in partnership with their own internal resources. Systema takes an agile approach to the implementation process so that updates and changes are seamlessly incorporated in delivery. This process enables expedited delivery of client requirements while reducing the risk of project delays.

To many Systema customers, access to a wide variety of service options is crucial. Clients may utilize SIMS Claims' high-level of configurability to achieve system independence, or leverage Systema's support resources as a virtual extension of their IT team. Systema Software handles all support issues in-house, through system experts who provide personalized assistance as well as online support that makes it easy for Systema customers to find answers on their own.

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*"When Systema Software performed the onsite demo, we saw the passion of their team members. The company has been around long enough that it has earned market credibility and a reputation of having an excellent solution, solid support and staff with in-depth expertise."*

- Amanda Granger, Vice President of Workers' Compensation Claims, ICW Group

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## SIMS Insight with Power BI

SIMS Insight delivers the information you need to improve claim results, reduce program costs, and minimize future business risk, all with greater speed and agility. As an advanced business intelligence module, SIMS Insight drives dashboards and a huge range of data mining and predictive analytic capabilities. Customers can create dynamic reports and access their data from anywhere, at any time.

Data cubes enable monitoring and control of top-level metrics like cost drivers and financial information. Clients can easily "drag and drop" datasets and dimensions into their analysis to generate personalized ad-hoc reports. And Microsoft Power BI extends the power of SIMS Insight even further. Customers do not require extensive knowledge on how to program queries. Instead, they simply pose a question in natural language, and SIMS Insight provides stunning charts and graphs as powerful visual answers.

## SIMS Cloud

Clients get consistent, uninterrupted access to the latest version of SIMS Claims, without having to make a large upfront IT investment. Systema's underlying cloud infrastructure features world-class security, and is backed by our 100% uptime guarantee. The SIMS Cloud environment is highly available and fault tolerant. It is also fully HIPAA compliant. Thanks to SIMS Cloud, your IT team spends little to no time on hardware and software installation and updates, and is freed up to focus on your business' core competencies. Systema Software performs all system maintenance, upgrades, and support through SIMS Cloud.

# How Will You Benefit?

No matter what your business objectives are, SIMS Claims offers the flexibility and advanced capabilities to help you achieve them. From growth to efficiency to service, SIMS Claims helps you to:

**Grow Your Business** Launch new products and expand your market with a flexible platform that adapts to suit your changing business needs.

**Drive Performance** Boost operational efficiency, enhance decision-making and raise your bottom line with SIMS Insight business intelligence.

**Improve Workflow** Drive productivity and task automation among your claims staff using advanced business rules.

**Empower Your Team** Utilize SIMS Claims' configurability to achieve independence, or lean on us as an extension of your IT team.

**Deliver Consistently** Satisfy and retain customers using SIMS Claims to deliver timely, personalized service throughout your claims operation.

*"In our evaluation, there were several factors that made SIMS stand out. First, its .NET and SQL based platform made it a perfect technology fit. It has verified interfaces with our policy system, so we'll be able to seamlessly share information between policy and claims. Systema also offers a sophisticated business intelligence (BI) module, SIMS Insight, so we'll be able to leverage powerful data reporting and analytic capabilities to manage our business and make strategic decisions. We were also impressed with their agile implementation process, which will help to expedite the delivery of system requirements, so we can begin to reap the system benefits sooner, rather than later."*

**- Joseph McGurkin, Vice President of Information Technology,  
Pennsylvania and Indiana Lumbermens  
Mutual Insurance Companies**

As a leader in claims administration software, Systema has experienced phenomenal growth and success, earning high rankings on the national Inc. 5000 and local Fast 100 lists of fastest-growing private companies. SIMS Claims, Systema Software's flagship product, has received many industry awards, including the RMIS Review award for top claims administration system—with particularly high ratings in scalability (A+), workflow (A+), and system logic (A)—and a RAVE Award based on outstanding customer service and satisfaction.



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