



### Solving the Top 3 HR Challenges for Law Firms

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2023 PROUD SUPPORTER



#### Joseph Appelbaum

Founder & CEO

Potomac Companies & CalmHR

- Born in Brooklyn, NY and grew up in Manalapan, NJ.
- I attended Carnegie Mellon and graduated from Rutgers University.
- After college, I began working in the insurance business.
- It took only a few years to recognize I did not like the way large insurance companies operated.





# **Potomac** Companies, Inc.

Helping Employers Manage the Future Cost of Health Care®







"Joe, I don't have the time to change our company's employee benefits"

*"Joe, I have several other projects going on right now"* 

*"Joe, managing the attorneys & partners is like herding cats"* 

Employee benefits are then perceived negatively. **"The dreaded open enrollment season"** 







### **Top 3 HR Challenges for Law Firms**

- Balancing all aspects of HR, administration and compliance
- Building digital dexterity
- Attracting & retaining top talent







### I'm going to show you how to:



- Redeem time to focus on your business goals & objectives
- Simplify and automate administrative backoffice tasks
- Maximize retention and recruitment of top talent FOR EVERY SIZE FIRM





### Who can relate?

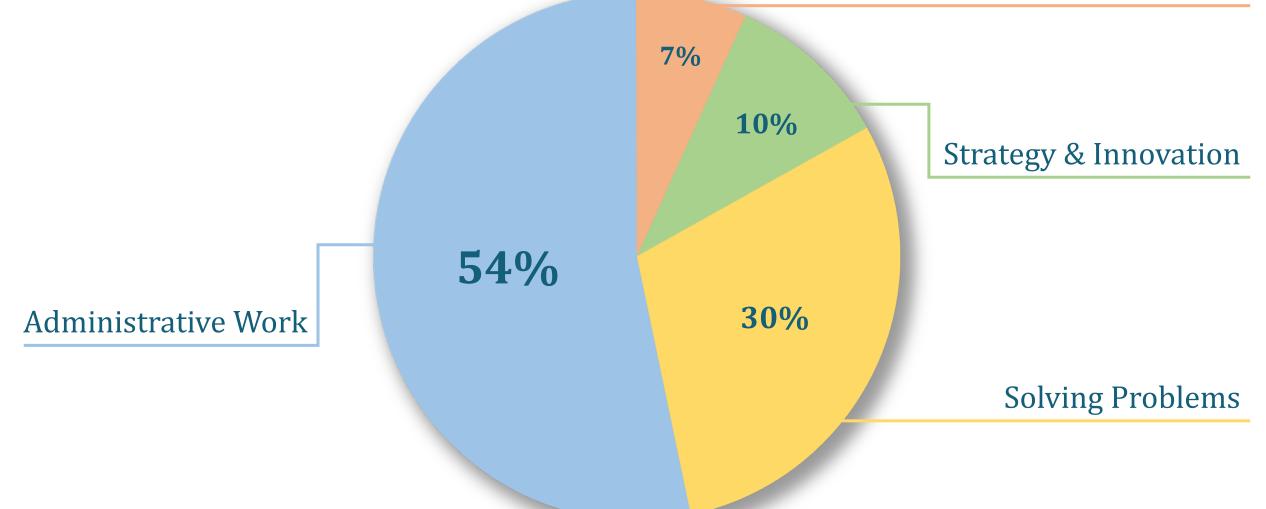






#### **Harvard Business Review Study**

#### Engaging with & developing people







### Why 54%?



X Multiple systems and vendors for each aspect.

X Little or no communication between vendors.

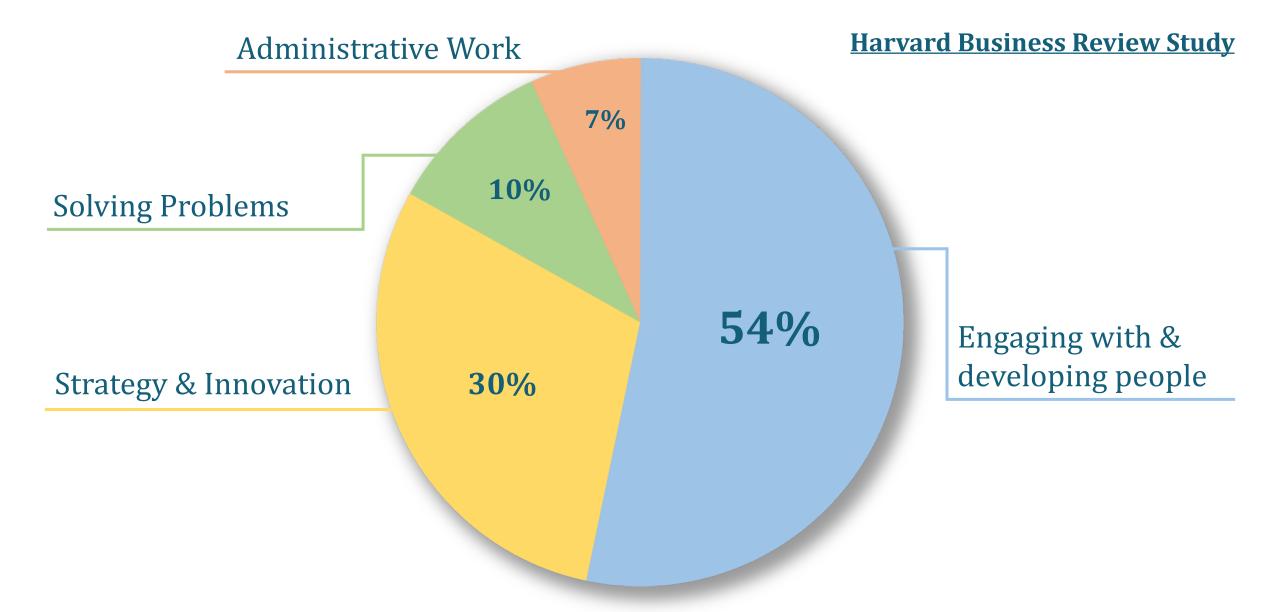
X Limited or no integration between systems.

X Every aspect is managed internally and often manually.

X Duties are often piled onto an employees already stacked workload.











How do you flip the charts?

How can you reduce the time spent on administration?

### How do you avoid the weeds?









### Have you considered

### how a PEO could

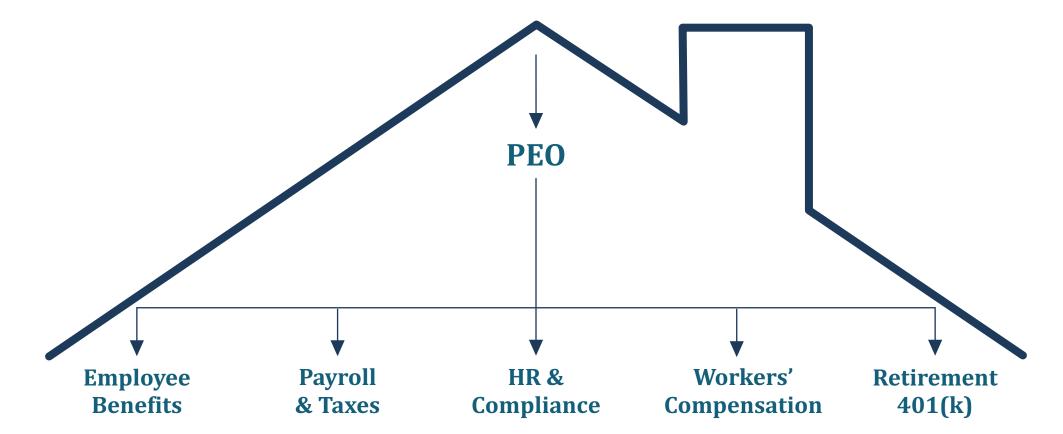
### benefit your firm?







#### **Small to Mid-Sized Law Firm**







#### **National Association of Professional Employer Organizations (NAPEO)**

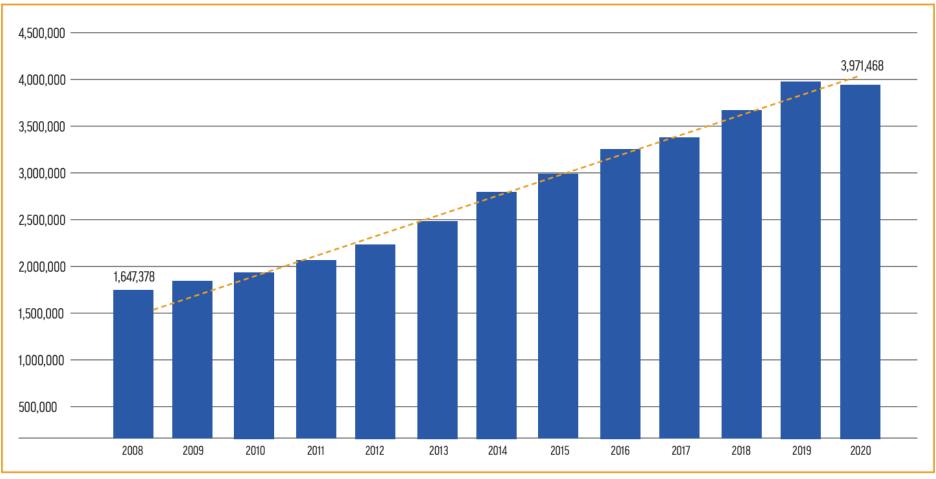


Figure 1. Estimated number of WSEs covered by PEOs.











### We Believe in Keeping Things Simple







#### **Post Employment**

COBRA Administration Unemployment Benefit Claims Management Unemployment Appeal Actions

#### **Performance & Culture**

Performance Reviews Surveys Peer Recognition Community & Culture

#### **Time & Attendance**

Scheduling Time Collection Smart Automation Geo Fencing

#### **Employee Benefits**

Benefits Administration Open Enrollment HSA, FSA & HRA Executive Benefits Voluntary Benefits 401(k) Platform ACA Reporting Workers' Compensation Management



#### **Pre-Hire**

Applicant Tracking & Recruitment Reference Checks & Job Descriptions

#### **Employee Onboarding & Training**

New Hire Reporting 19 Compliance Background Checks & Drug Screening Learning Management System (LMS)

#### **HR & Compliance**

Employee Self Service Document Library Compliance Dashboard Employee Handbook Assistance Online HR Portal

#### Payroll

On Demand Payments Voluntary deductions W-2 Processing Wage Administration

**Direct Deposit** 

**Expense Management** 

Tax Withholding & Garnishments





### **Most Importantly...**

#### What we built does not replace anyone.



#### What it does replace is:

- Multiple processes
- Multiple systems
- Eliminates your administrative burden.





#### **Objectives:**

- Redeem time to focus on your business goals & objectives
- Simplify & automate administrative backoffice tasks



#### **Simplifying and automating**

#### **Reclaimed time**





## A recent 2022 PwC survey revealed a staggering 88% of companies are experiencing higher turnover rates than normal.







How does partnering with a PEO help to attract and retain top talent?





#### The same PwC survey notes employees rank **Employee Benefits** as the #2 reason to start

looking for a new job right after wages.









Law Firm with under 100 Attorneys

44 **Kirkland & Ellis** Latham & Watkins **Baker McKenzie** 

1,000+ Attorney Law Firm







PEO Multiple Small & Medium Sized <u>Independent</u> Law Firms Kirkland & Ellis Latham & Watkins Baker McKenzie

1,000+ Attorney Law Firm





#### **1980's:**

\$40 month for single | \$75 family

#### Now:

\$500 for single | \$2,000 for family *with high deductibles* 

Incomes haven't kept up at the same rate – creating a **financial barrier to care**.







### Rethink Employee Attraction & Retention by Eliminating the Financial Barriers to Care.







### Manage to

### Zero™

First dollar coverage = **NO** upfront **copays**\* or **deductibles** 



**NO out-of-pocket costs** for all in-network services (alternative options available)

**NO** change in medical carrier required

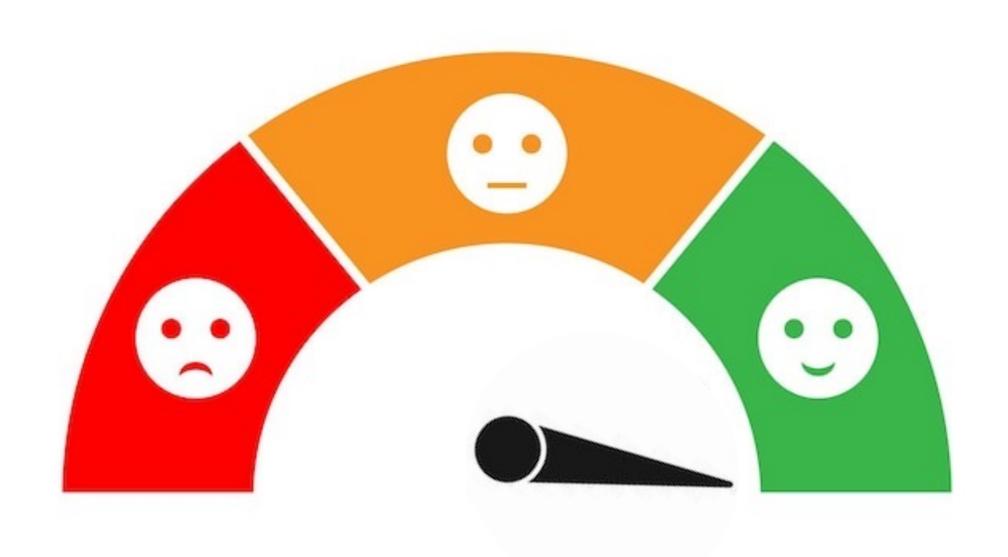


Easy to use, offering a medically-coded "visa card" that covers in network costs so the employee can enjoy **a simplified healthcare experience** 

\*\$100 copay if you go to the emergency room and you are NOT admitted. \$0 copay if you are admitted.











#### What about the firm?

#### How much does a program like this cost?

• The employer saves money **78%** of the time

- The other 22%, the costs may be similar to what they currently pay (or more).
- "more bang for their buck" it's a much richer plan.







### **Organization based in DC** 70 Employees | 44 Enrolled in Health Plan

**\$600,000** Medical Plan Premium 2021

Facing a **\$72,000 (12%) increase** for 2022

Implemented MTZ: Eliminated all deductibles, copays and OOP while using their same medical carrier...

**\$480,000** Medical Plan Premium 2022

Cost savings of \$120,000 (\$192,000 vs. renewal!)

One year later, 2023 renewal... **0% Increase** 





### **Organization based in VA** 160 Employees | 125 Enrolled in Health Plan

**\$1,050,000** Medical Plan Premium 2021

Facing a **\$346,500 (33%) increase** for 2022

Implemented MTZ: Eliminated all deductibles, copays and OOP again using their same medical carrier...

**\$1,092,000** Medical Plan Premium 2022

33% increase reduced to just 4% (saving them \$304,000 vs. renewal!)

One year later, 2023 renewal... 0.29% Increase





### By implementing Manage to Zero<sup>™</sup>, you can:

Eliminate the financial barrier to care for your employees
 Maximize your employee satisfaction to reduce turnover
 Attract new employees to compete with the larger firms

### On top of all this, there's a strong possibility (78%) that your firm will reduce their medical plan premium.





Aside from healthcare, what other employee benefit might help to attract and retain top talent?







### **Offering a best-in-class 401(k) plan**







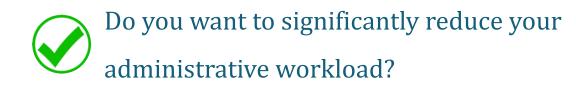
Pooled Employer 401(k) Plan (PEP)

### Let's have a PEP talk...











Do you want to mitigate the risk away from the firm or the individual?



Do you want a much richer plan, with lower costs for the firm?



Do you want greater investment access for your employees?

If the answer is YES to any of these questions, then our PEP can be of tremendous benefit for you and your firm.





#### Organization based in VA \$19,000,000 Plan Assets | 225 Plan Participants

- Added ERISA 3(16) to all but eliminate their administrative efforts.
- Upgraded the investment advisory services from ERISA 3(21) to ERISA 3(38).
- Annual savings over \$80,000 a 42.5% decrease in costs









#### Organization based in MD \$1,630,000 Plan Assets | 15 Plan Participants

- Added ERISA 3(16) to all but eliminate their administrative efforts.
- Added ERISA 3(38) to significantly reduce their fiduciary responsibility.
- Annual savings over \$4,600 a 25% decrease in costs





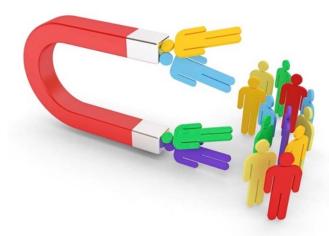
#### Attracting new employees to your firm...

and you tell a prospective employee that you have:

#### On the flip side, retaining your employees...

and your employees currently have:

#### A medical plan where they have no out-of-pocket medical costs, coupled with one of the best retirement plans available.









#### Maybe you like the idea of...

- Reducing your administrative workload
- Simplifying and automating your firm's back office



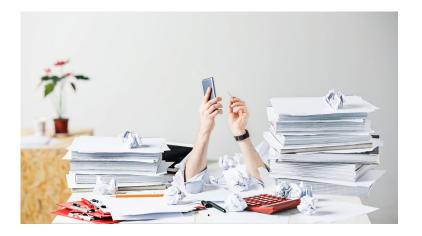
• Exploring and Implementing the Manage to Zero program and/or the PEP

#### BUT are any of these thoughts floating around in your head right now?...





### "How much lift is required on our end?"



- No two firms are the same. It all starts with a discovery call so I can learn more about you, your firm's structure and culture.
- We run comparisons of our plans vs your current plans to find potential cost savings – all under an NDA.
- Our implementation typically takes just 3 hours of your time over a 30–60
  day period to be fully operational.
- We do the lift! We'll just ask you certain questions or ask for certain files along the way.





#### "Our partners will never go for it"



- 1. Everything is **under one roof** with organized, clean, automated processes and greater efficiencies.
- 2. Mitigation of **risk away from the firm**.
- 3. Gain access to **richer benefit and retirement plans** and there's a high probability of cost savings compared to your current plans.
- 4. More **tools to attract & retain** top talent and compete with larger firms.
- 5. Gain **access to an entire support team** of subject matter experts in employee benefits, retirement, employment law, HR and compliance.

Partners can claim tax deductions on all medical expenses and have richer life and disability benefits.





### "It's probably not in our budget"



- CalmHR was built to be affordable and transparent: that's why we work on a Per Employee Per Month (PEPM) basis
- Our retail price is \$100 PEPM for our services. We don't take a percentage of payroll or hide any fees.
- You'll offset a percentage of the cost by removing your current systems (payroll, LMS, etc.)
- The potential cost savings with our PEP and MTZ can completely absorb the cost - it has for many clients.





Law Firm with 50 total employees (Estimated Annual Costs)		
	Before partnering with CalmHR	After partnering with CalmHR
Payroll Platform	\$15,000	\$0
Benefits Admin Portal	\$0 (Usually not integrated with payroll)	\$0 (Fully integrated with payroll)
Learning Management System	\$4,000	\$0
401(k) Plan	\$70,000	\$55,000*
Medical Plan	\$500,000	\$460,000*
CalmHR	\$0	\$60,000 (\$100 pepm)
Estimated Total Costs	\$589,000	\$575,000*
Estimated Cost Savings		\$14,000*

\*Estimation based on current client savings of similar size





### Follow-Up & Next Steps

- Shortly after this webinar all attendees will receive a follow-up email. In that email there will be a link to my personal calendar where you can schedule a 30-minute one-on-one.
- You can also scan the QR code here which will take you to my personal calendar.
- If you sign up for an initial dialogue within the next 30 days You will receive a 35% discount of fees for the first year if you decide to partner with CalmHR.



#### **\$100 Per Employee Per Month – 35% = \$65 Per Employee Per Month**





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Estimated Total Costs	\$589,000	\$575,000*
Estimated Cost Savings		\$ <del>14,000</del> / \$35,000*

\*Estimation based on current client savings of similar size





#### **Questions?**



#### Joe Appelbaum – CEO & Founder

#### joe@calmhr.com



Sign up for an initial dialogue within the next 30 days. Receive a 35% discount of fees for the first year if you decide to partner with CalmHR.



