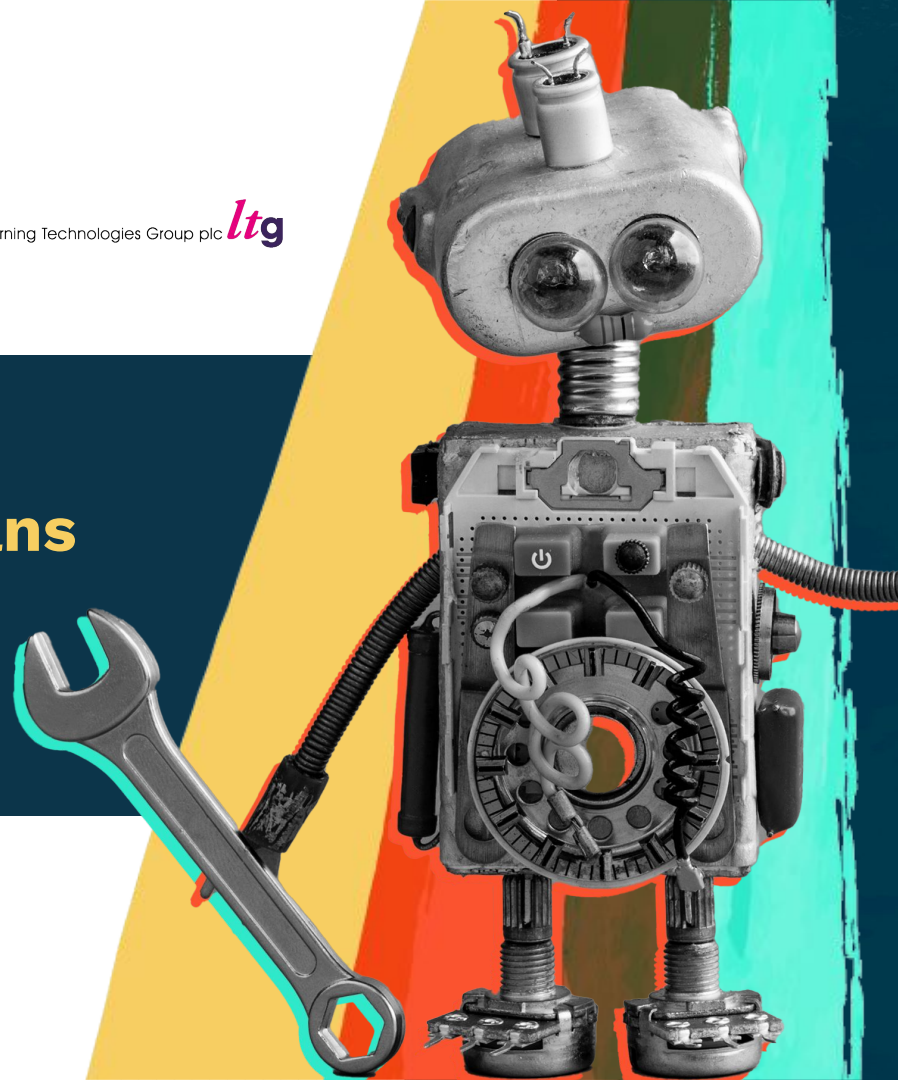




Part of Learning Technologies Group plc *ltg*

Creating effective learning journeys and development plans with Bridge

Simona Fallavollita
Director Product Management



This session

- Development minded learning
- Nurturing developmental habits
- Why invest in employee growth?
- Putting it together with Bridge

A more effective way to learn

Traditional Training Programs

- Several days of in-person classroom learning
- Stand alone e-learning content
- Little follow-up to reinforce learning objectives
- High time commitment

Learning Journeys

- Continuous learning in more manageable intervals
- Variety of formats and settings to better address unique learning needs
- Experiential elements to reinforce comprehension

Key Use Cases



Onboarding

Set new employees up for success



Promotion Training

Help inform and guide new managers or those looking to advance in their career



Leadership Training

Deepen the bench of leadership within the organization

Consultant Onboarding Journey

12 steps

Learning elements

- live trainings
- courses
- videos

3 months

Experiential elements

- setting goals
- requesting feedback
- meetings with manager

Career Advancement Journey

56

steps

Learning elements

- articles
- videos

8

programs

Experiential elements

- job shadowing
- meetings with manager
- meetings with mentor
- building out experience profile

CX Peer Coach Journey

24

steps

Learning elements

- live trainings
- courses

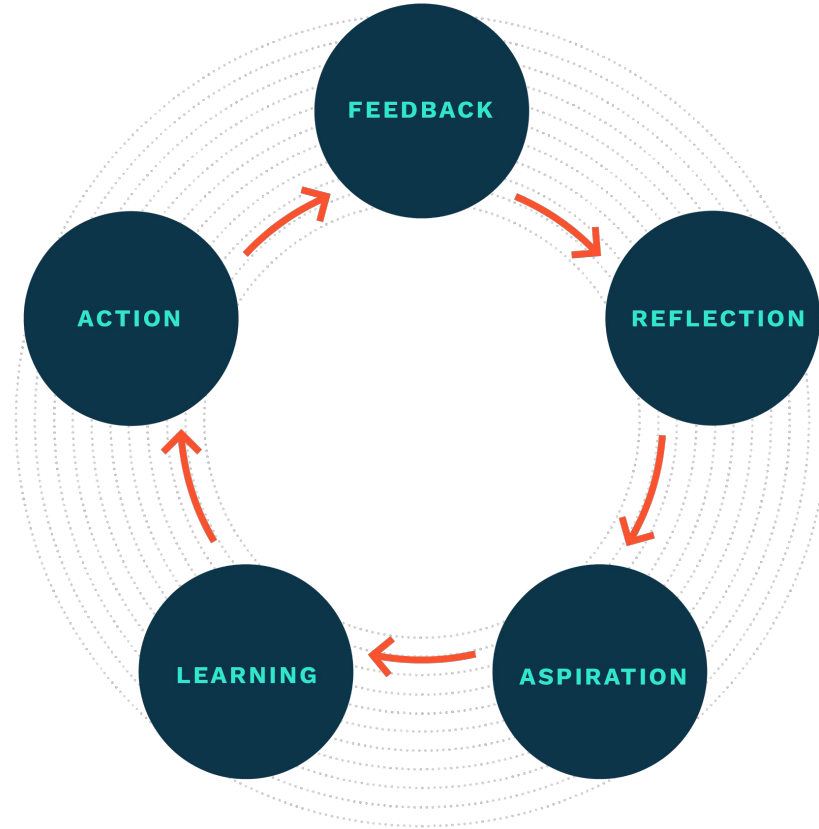
3

months

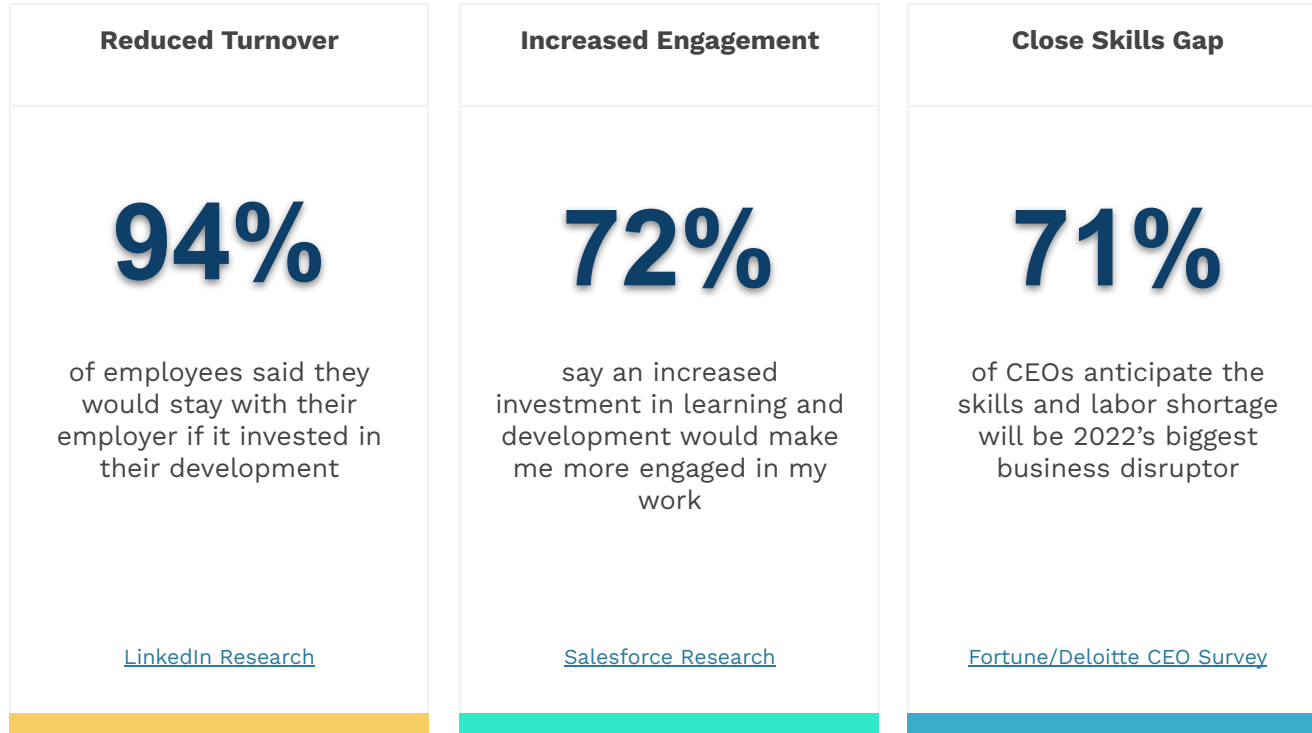
Experiential elements

- job shadowing
- completing self assessment
- completing surveys
- capstone project

Growth requires habit

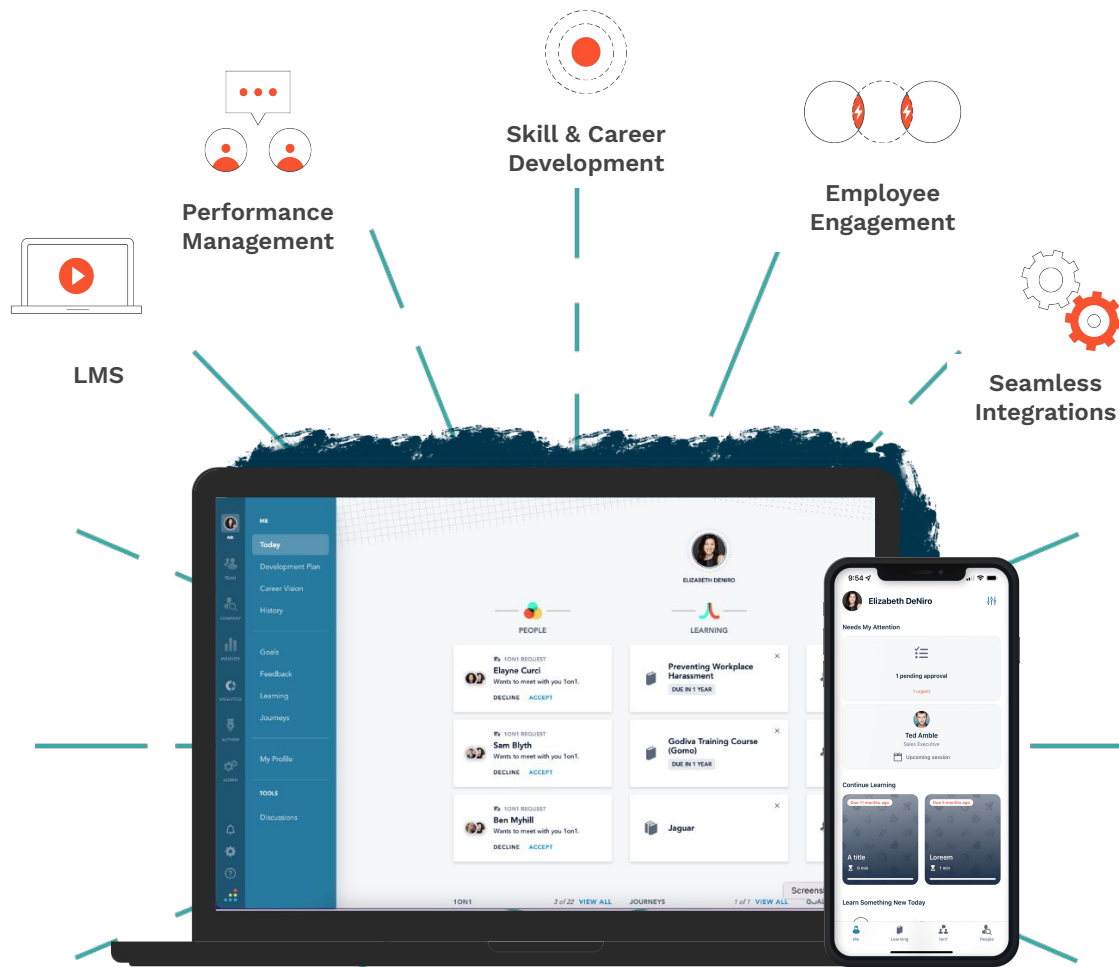


Employee Development Offers Big Rewards



Learning + Talent Development Platform

Bridge is a learning & talent development platform that transforms organizations by enhancing peer-to-peer connection, improving performance alignment, and empowering skill and career growth.

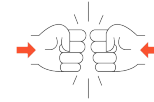


Journeys



Customizable

Choose the building blocks needed to craft the desired path whether it be onboarding, upskilling, or leadership training



Include learning + experiential steps

Create robust learning paths by incorporating traditional learning + experiential elements



Bite sized learning

Deliver a measured and paced learning experience that ensures greater retention of information and a more engaging experience



Automated administration

Control exactly when elements should occur then set it and forget it to eliminate the admin burden

Customer Service Onboarding

Published title: "Customer Service Onboarding" [EDIT](#)

Welcome to the People Matter Most Credit Union Customer Service department! We're so happy you've joined our team and we're excited to onboard you to the team. In this journey you'll gain a deeper understanding of the company and your team. [EDIT](#)

DONE

9 steps

Linear Journey. Learners complete this Journey in order. Enrollment in the next step will be automatically triggered upon a learner's completion of the prior step.

Available immediately



Videos: Welcome to People First Credit Union

Course

Watch short videos from your teammates introducing themselves.



Available immediately



Career Drivers Exercise

Checkpoint

Let's understand what motivates you professionally



Available immediately



Compliance Training: Fire Safety 101

Course

Make sure you'll be safe in the event of a fire in the office.



Available immediately



Complete a 1on1 Meeting

This is an action item

Meet 1on1 with your manager to check in on how you're acclimating to your new role.



Available immediately



Design a Compelling Presentation

Course

This course will be a great first step in improving your powerpoint skills.



Available immediately



Request Skills Feedback

This is an action item

Ask three colleagues to give feedback on your latest powerpoint presentation.



Available immediately



New Hire Training

Live Training

Join your fellow new hires to learn more about working at People First Credit Union



Let's take a look a deeper look at Bridge Journeys

THANK YOU



QUESTIONS?

