

## **Doing More with Less: Drive** Performance with Fewer Distractions



Uber Freight Southwest •







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# Over the last few years, everything about how we work has changed

2018

Average # of SaaS Apps: 18

**In-Office Work** 

Average job tenure: 5 years

Software Updates Once a Year

Business is done in-person, through emails or calls

2022

Average # of SaaS Apps: 137

Hybrid

Average job tenure: 2 years

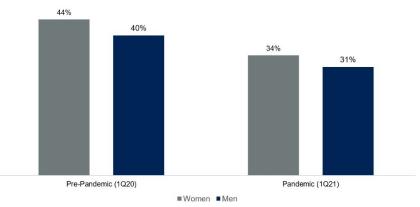
Software Updates Daily

Business is done virtually through 20+ channels

## Productivity is high, performance is down.

#### **High Performers, Before and During the Pandemic**

Measures of Enterprise Contribution, by Gender



Q: In your job, how effective are you at achieving the following results...(7 performance measures) 2020 Critical Skills Employee Survey (n=2,640), 2021 Gartner Workforce Resilience Employee Survey (n=3,675)

#### Gartner



# How do we perform higher by doing less?

# Define and assign actions you care about...

Analyze and prioritize your work. This can be done as a team or individually.

- 1. Draw a line down a piece of paper
- 2. Identify where you want to have better results (tool adoption, revenue, project planning)
- 3. Left: Tasks or activities you do in that area (training, coaching employees, data analysis)
- 4. Right: Your biggest wins in that area; this is your chance to brag a little!
- 5. Draw lines of connectivity
- 6. Circle all the activities that gave you those wins.
- 7. Stop, minimize, or delegate

# Create better focus with scenario-based planning.

Managers



Front-line staff

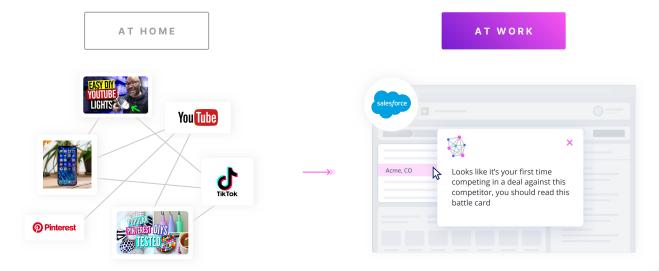
- 1. Define actions they must either start or stop doing right now
- 2. Assigning action items to each team member

## **Playbooks for sustainability**

- A Playbook of scenario-independent strategic actions
  - Scenario-specific moves
  - Agile and allows for substitutions when scenarios change

## The solution is right in front of us: Enter the future of learning at work

### Learning is personalized and just in time

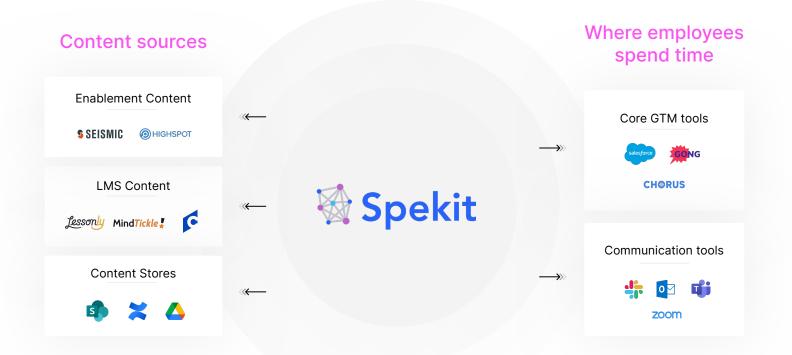




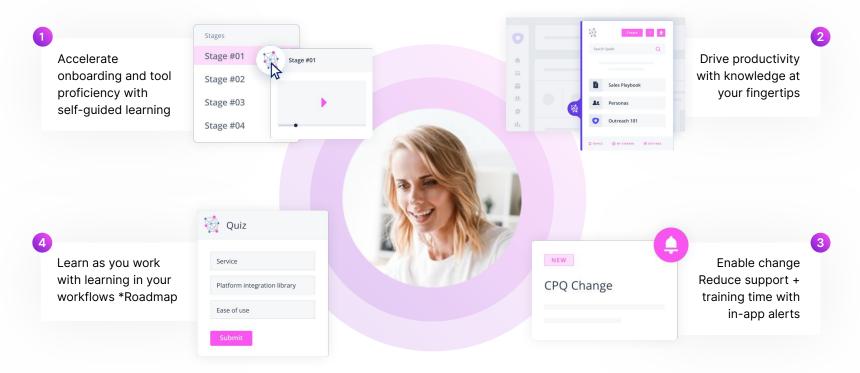
### You're not digging for answers, answers find you

|  | Create 7 🌲  |  |
|--|---|--|
| Linked In<br>Sent by Johanna Smith<br>Welcome to Linkedin<br>Don't forget to check out this objection<br>handling doc. | Search Spekit Q   You're creating your first opportunity! C   Check out this step-by-step guide. C    | Sent by Brett Queener<br>Welcome to your first day<br>on the team!<br>Get started with a step-by-step guid<br>on the fundamentals of Salesforce! |
| Show me later Let's go   | Welcome to Workday! Remember<br>these best practices when completing<br>your first performance review | Show me later Let's go   |

### Introducing: Spekit

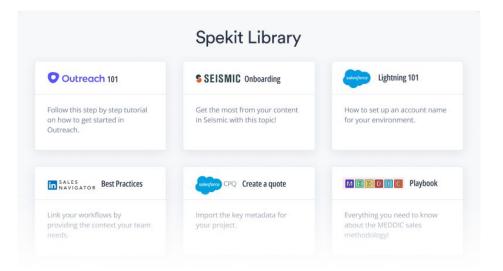


### Spekit, the all-in-one Digital Enablement companion



#### Get started in minutes

#### **Tool Training Content Library Best Practices**







# Demo