RESET AND RECHARGE TD's Role in Enhancing Wellbeing





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LEVEL SETTING



The need to recharge isn't new.

The pandemic accelerated and intensified conditions.

Deloitte.

Burnout Survey

Deloitte conducted an external marketplace survey of 1,000 full-time, U.S. employed corporate professionals to understand the causes and impact of employee burnout, as well as the programs employees value most, and how organizations can do a better job of providing them.





of professionals say they frequently feel stressed or frustrated at their current job

18% everyday 32% 1

v times once a week

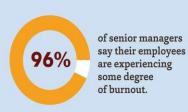


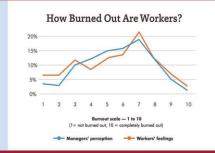
51% more than once

84% among those not passionate about their job

CANADA

WARNING SIGNS OF BURNOUT





GREATEST BURNOUT FACTORS



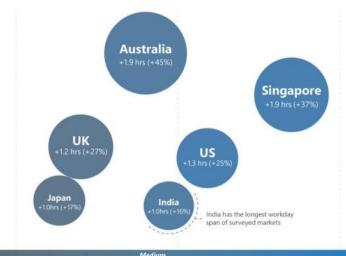
According to Managers:

- 1. Unmanageable workload
- 2. Constant interruptions
- Career stagnation
- 4. Dated technology
- 5. Toxic culture



- 2. Unmanageable workload
- 4. Toxic culture

rh Accountemps[®]



% of people who said pandemic increased burnout

anuary to August 2020. Harris Poll survey commissioned by Microsoft in August 2020 orkers across Australia, Brazil, Germany, Japan, India, Singapore, UK, and US.

ata, organization identifying data, or customer content to produce data visualizations.

ASIA

EUROPE

TOP 15 EUROPEAN COUNTRIES EXPERIENCIN

9

- 1 Portugal
- 2 Greece
- 3 Latvia
- 4 Hungary
- 5 Slovakia
- 6 Poland
- 7 Slovenia
- 8 Estonia
- 9 France
- 10 Czech Republic
- 111 Lithuania
- 12 Iceland
- Spain
- UK
- Austria



According to Workers:

- 1. Constant interruptions
- Career stagnation
- Dated technology

Source: Accountemps surveys of more than 600 senior managers at companies with 20 or more employees and more than 400 workers 18 years of age or older and employed in office environments in Canada.



THERE IS A WIDE SPECTRUM

Essential Workers

Women

Intro/Extroverts

Minorities

Caregivers

Disabled

Occupation

Neurodiverse

Job / Role

Immunocompromised







WHAT
SHOULD WE
BE DOING
TO HELP
RECHARGE
AND RESET?

WHAT ARE YOU DOING? HOW ARE YOU
MESSAGING THE
IMPORTANCE OF
RESETTING AND
REFRESHING?



HOW DO YOU INVOLVE PEOPLE IN THE PROCESS?







HOW ARE YOU HELPING PEOPLE BUILD THEIR OWN RESILIENCE?





#101508376



BE INTENTIONAL





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MESSAGING:

- Create messages of hope focused on the mission.
- Increase celebrations
- Make recharging a part of that vision.

INVOLVING:

- Listen and build a plan for change based on what you learn.
- Involve people in planning for a better future

DOING:

- EVENTS
 - Proactively seek recovery.
 - Blocking out time.
- POLICIES.
 - Create more human-centered policies, processes, and practices.
 - Focus on connection, care, and holistic well-being. Don't just treat burnout, find, and fix the causes.

DEVELOPING

- Help people build their ability to thrive.
- Help employees identify the things that recharge them recover and give them the time and support to do them.