

What's Your Learning Design Formula?



Brian Washburn

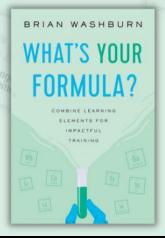
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IF WE'RE TRYING TO INNOVATE AND CREATE A MORE POWERFUL LEARNING EXPERIENCE,

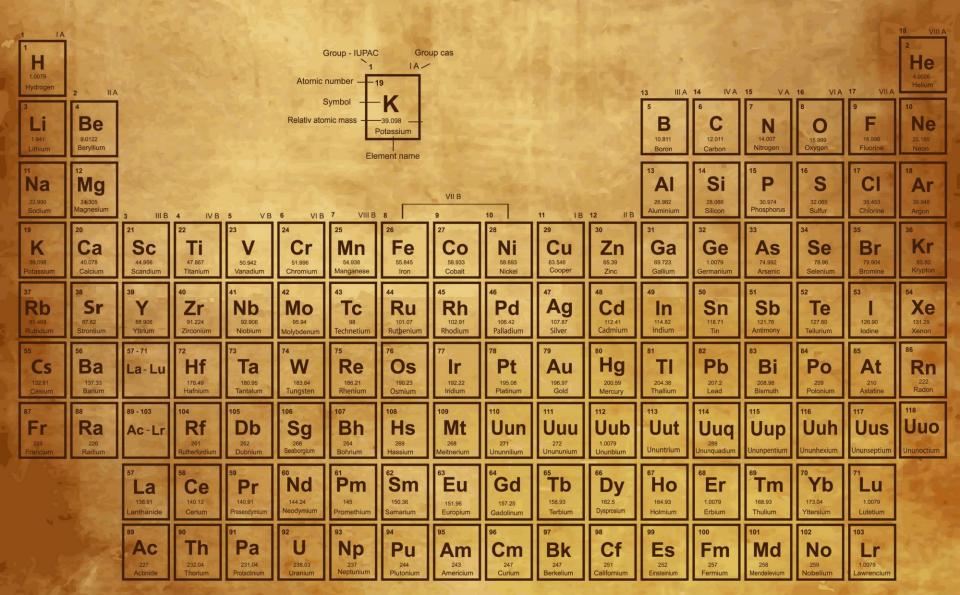
EXPERIMENTING IS GOING TO BE PART OF THAT PROCESS.



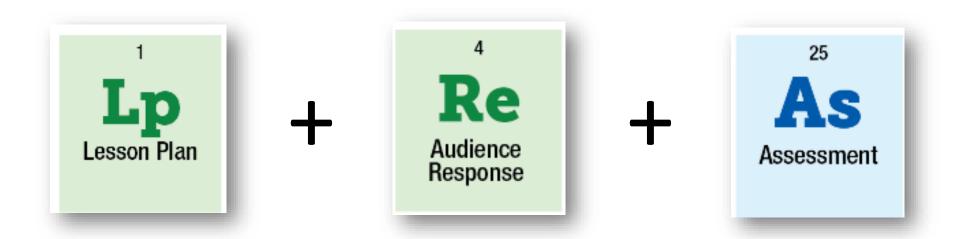




PERIODIC TABLE OF THE ELEMENTS



What's my formula?

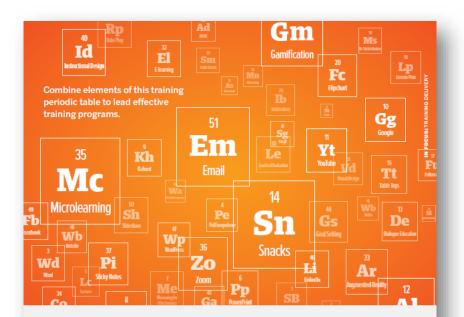




Endurance Learning's Elements of Amazing Learning Experiences

Lesson Plan	☐ Solid Elements ☐ Gas-like Elements ☐ Radioactive Elements ☐ Liquid Elements ☐ Interactive Elements							
Wd Word	Re Audience Response				Lecture 5	Pp PowerPoint	Me Measuring for Effectiveness	Lb Learning Boosts
9 QZ Quiz Software	GG Google	Video	Adult Learning	Dialogue Education	EX Subject Matter Experts	Handouts	Spaced Learning	Follow Up
Vm. Virtual Meeting	MS Mr. Sketch Markers	Flipchart	Gm Gamification	Change Management	Sm Smile Sheets	Ib lcebreakers	Assessment	Mn Mentorship
Rapid Authoring	SC Screen Capture	Sr Screen Recording	Levels of Evaluation	Visual Design	Elearning	Arr Augmented Reality	Coaching	MC Microlearning
Sb Soapbox	Cf Collaborative File Sharing	Tt Text Tools	Learning Objectives Taxonomy	Instructional Design	Rp Role Play	Ga Games	Data	GS Goal Setting

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The Science of Effective Training

BY BRIAN WASHBURN

f professional development experiences are a sort of lab in which learners can experiment and test new knowledge and skills, and if the training room is a space for new and engaging ways to help individuals learn, what is the ideal mixture of elements?

Engaging, effective training programs are a mixture of science and art; they require a certain quantity of adult learning theory, available technology, intuitive tools, proven practices, creativity, and a touch of risk. The proportions of these building blocks, however, depend on the situation.

Inspired by my science teacher father, I put together a periodic table of elements of amazing learning experiences. It's organized into solids, liquids, gases, radioactive elements, and interactive elements. Some of the elements have been around for a long time; others have only recently been discovered. You may look at this table and think of other

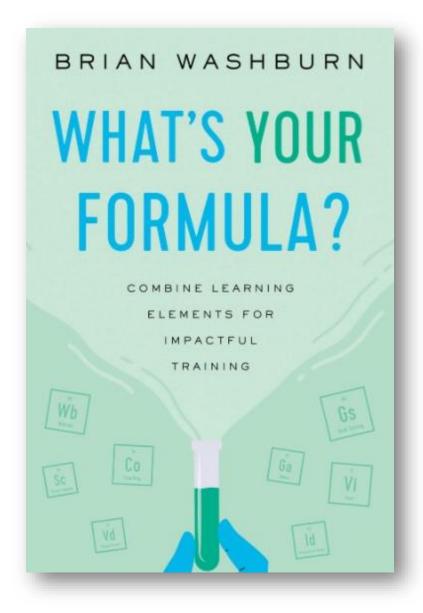
elements not represented, or you may find that it inspires you to dream up yet-to-be-discovered elements. The point of this table is not to offer an exhaustive list of learning tools, strategies, theories, practices, and platforms but rather to explore some broad categories illustrated by specific examples and to dissect the impact on learning when talent development professionals mix a variety of these elements together.

Beyond these periodic elements, effective training programs depend on an X factor; your comfort level with engaging learners. Before we explore this X factor, let's explore the elements.

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Wd Word

Re Audience Response

Qz Quiz Software Gg

19

Video

20

Fc

Flipchart

29

Sr

Screen Recording

Vm Virtual

Ms Mr. Sketch Markers

Rapid Authoring

36

Sb

Soapbox

Meeting

Screen Capture

28

Cf

Collaborative

File Sharing

TtText Tools

Adult Learning

Dialogue Education

13

Gm Gamification Cm

Change Management

Levels of

Evaluation

Visual Design

Learning Objectives Taxonomy

Instructional Design

Lc Lecture Pp PowerPoint

Ex Subject Matter Experts Hn Handouts

Sm Smile Sheets Ib Icebreakers

Elearning

Ar

Augmented Reality

Rp Role Play

Ga Dt Data

Su Supervisor Support

Me Measuring for Effectiveness

Lb Learning Boosts

S1 Spaced Learning

Fu Follow Up

As As Assessment

Mn Mentorship

Co Coaching

Mc Microleaming

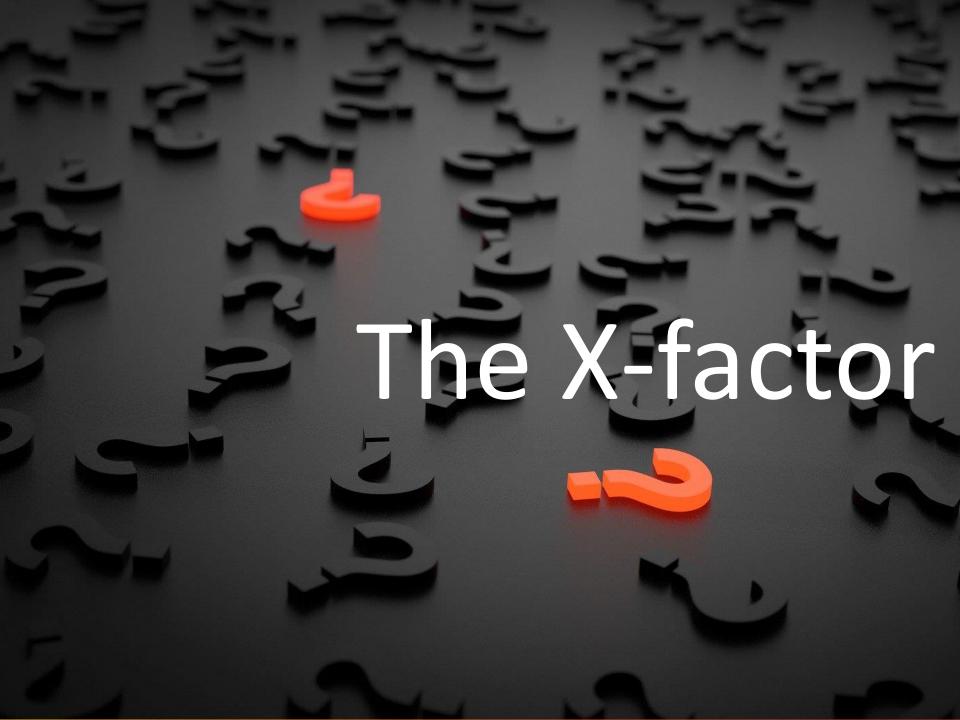
Gs Goal Setting

Tw Twitter Li LinkedIn **Bl**

Wb Website Yt YouTube **Sh**Slideshare

Em Email





High Application of Adult Learning Principles

Low Application of Adult Learning Principles

Low Level of Content Knowledge

High Level of Content Knowledge

High Application of Adult Learning Principles Low Application of Adult Learning Principles

Low Level of Content Knowledge

High Level of Content Knowledge

High Application of Adult Learning Principles Low Application of Adult

Low Application of Addition of Additional Principles

Low Level of Content Knowledge



High Level of Content Knowledge

High Application of Adult Learning Principles Low Application of Adult Learning Principles

Low Level of Content Knowledge

High Level of Content Knowledge

High Application of Adult Learning Principles Low Application of Adult Learning Principles Low Level of Content Knowledge High Level of Content Knowledge

Content Knowledge		Yes	No	
For each "Yes" answer,	 You've spent considerable time exploring the history and theory underlying the topic. 			
give yourself one point. For each "No" answer, subtract one point from your total.	 You've had considerable opportunity to be successful in putting the topic to use in the real world. 			
It is OK to have a negative	3. People come to you for advice on the topic.			
value for your score. For example, if you answered	4. You've been asked to help others learn this topic.			
yes twice and no five times, your total score would be	5. You can confidently and accurately answer questions on the topic.			
-3. Plot that value along the	6. You hold a degree, certification, or other credential on the topic.			
horizontal axis.	7. You've had an article on the topic published.			
Application of Adult Learning				
For each "No" answer	1. You are certain that your learners know why your information and content are important before			

For each "No" answer, give yourself one point.
For each "Yes" answer, subtract one point from your total. Again, it is OK to have a negative score. For example, if you answered no six times and yes one time, your total score would be 5. Plot that value along the vertical axis.

- You are certain that your learners know why your information and content are important before they attend your presentation.
- You deliver training programs in which you consistently spend the majority of the time talking and sharing content/information.
- You frame your learning objectives with phrases such as: "I'm going to share information about ..." or "I'm going to cover ..."
- 4. You believe a successful training program is characterized by high post-training evaluation scores and comments such as: "That was the best training I've ever attended!"
- 5. You take pride in being able to deliver great training because you have great stories to tell.
- Even if you may believe your content may be boring, you make sure to push through and give your participants all the information you believe they need.
- When running short on time or when asked to deliver a short presentation, you forgo activities to be sure you can deliver all your content.





Let's find a formula



Converting from In-person to Virtual

A global health organization was searching for ways to make their multi-day, in-person training course more effective and cost-efficient. Specifically, the problems they were looking to solve were twofold:

- 1) It's very expensive to bring people together from various countries for a week-long training program, and
- 2) The training was crucial for employees new to a specific role because it served as an orientation to all the policies and procedures they needed to master. However, it was only offered several times per year, meaning employees could be in their role for a year or more before attending the program.

Which elements do you think could be most helpful in converting this existing program to a virtual program?

Replace traditional programming with microlearning

The leadership of a large, multi-national manufacturing company saw the impact of the successful implementation of a microlearning initiative in another organization and asked that any new elearning programs intended to educate the salesforce on new product launches be designed in short, self-directed bursts instead of full-scale courses.

Which elements do you think could be most helpful in adopting microlearning-style courses for this organization?



Develop a new customer service training

The small IT department for an organization with offices across the US and around the world was receiving feedback that help requests were taking too long for a response and for resolution, and the staff was struggling to prioritize tickets during periods of high-volume IT support requests. Leadership decided in-person training that could last up to one full day would be most appropriate, with regional managers (some of whom did not have training delivery experience) serving as training facilitators.

Which elements do you think could be most helpful in converting this existing program to a virtual program?



Let's Connect!

Book: <u>www.spbx.us/formula</u>

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And/or: Let's grab coffee at ATD ICE!

