WELCOME

Sept. 11, 2020

Cto

THE ONE THING TALENT DEVELOPMENT SHOULD DO RIGHT NOW

- A case for redefining your TD operating model to better align to the business
- How to revisit your talent development agenda and rethink your value proposition
- Why measuring talent development outcomes has never been more important















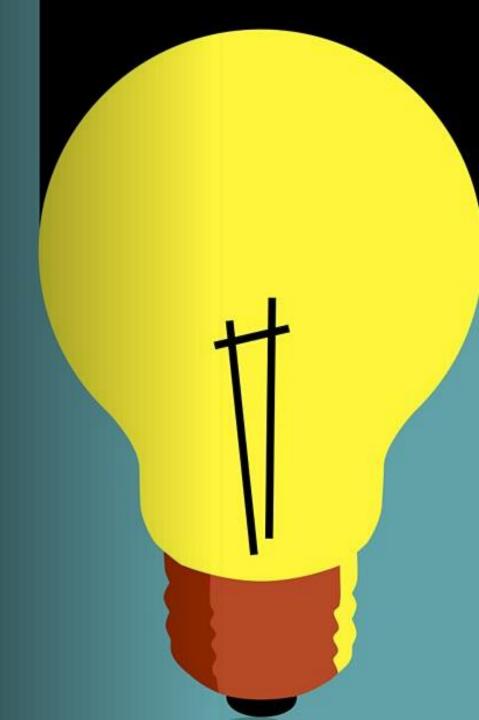
ctdo NEXT



John Cone'
Moderator

THE PROCESS

- Each panelist will be asked about Idea 1
 Open the floor for questions on Idea 1
- Each panelist comments on Idea 2
 Open the floor for Idea 2
- Each panelist comments on Idea 3
 Open the floor for Idea 3
- Open the Floor to any questions





SOME QUESTIONS TO HELP YOU reThink

- How has the business agenda changed? (What is permanent? What is temporary ... and for how long?)
- What in your portfolio is urgent, critical, or both?
- What can TD do to help even if it does not fit neatly into what has traditionally been our area of responsibility?
- What does safety look like now, and is it different from what it was?
- What is the purpose of the office? What is the value proposition that physical proximity offers?
- Why and when MUST we travel? When must large groups (or even small ones) meet?
- What are the opportunities and benefits that we "naturally" derived from the old way of working?
- How do we sustain our culture? How do we respond to issues of social justice?



BEING AGILE

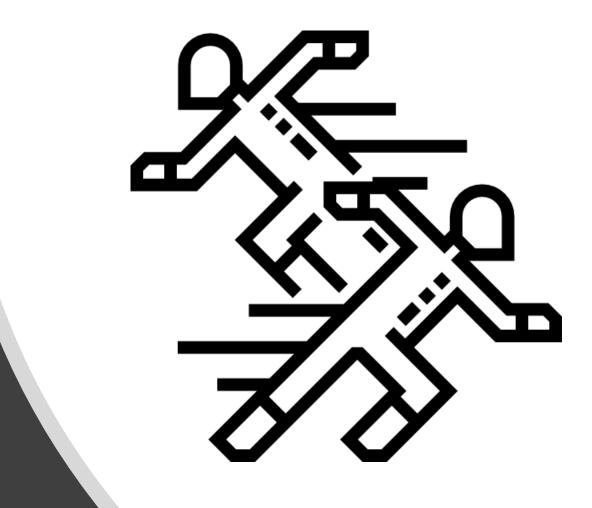
Take Initiative

Take Risk

Reprioritize

Fast Track

SIMPLIFY TO AMPLIFY



ctdo NEXT MEASURE

MEASURE

IF YOU HAVEN'T BEEN MEASURING

- It is unsafe to assume that your new or newly virtual offerings are "just as good as the way you did it before."
- You can fail to account for the actual costs of heroic efforts (financial and human) that are simply not sustainable.
- You will not be able to make sound business decisions about a goforward plan.

IF YOU HAVE BEEN MEASURING

- Has modality changed (frequency, duration, assessment, etc.)?
- Are you still teaching everything you did before?
- Are you actually teaching new things?
- Are you training different people?
- Are you teaching the same things to the same people, but under very different circumstances?
- ... Do your measures have to change?



MORE QUESTIONS?

Ctoo

ctdo NEXT

THANK YOU

Michelle Braden
VP Global Talent
Development
WEX

Eivind Slaaen SVP Human Resource, Head of People & Culture Development Hilti Corporation

Lou Tedrick
VP Global Learning &
Development
Verizon







