

© 2020 All Rights Reserved

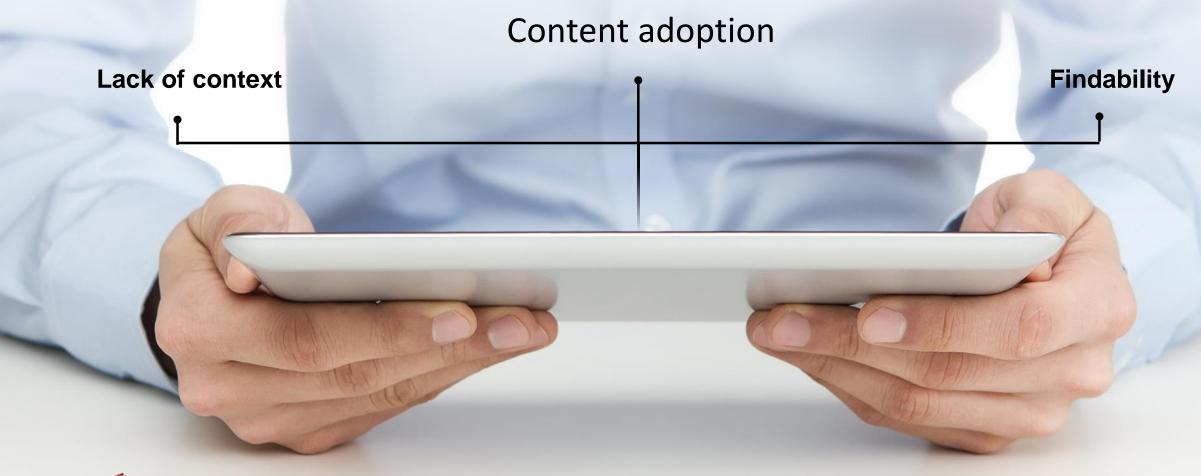


### What We'll Cover Today

- Content in Context for Sellers
- Content that Wins
- Go Beyond the Numbers
- Content in Context for Buyers
- Modern SCM Analytics



### Three Barriers to Sales and Marketing Alignment with Traditional Content Management







### In the Flow of Work

### **LEARNING**

that saves me just-in-time

### CONTENT

aligned with experience I can trust

### **COLLABORATION**

that's low-effort but personal

# Content in Context

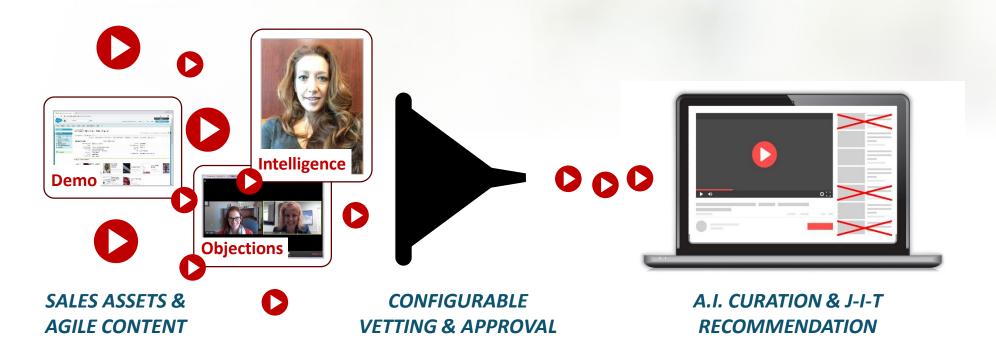
- Sellers need more than just the content
- Reps need info on how to position it
- Source best practices from the field





### Content Accessed and Created Just-in-Time

Alongside formal digital assets, tap into agile crowd-sourced videos, recommended and discovered in the moment





# Flow of Information to Sales

- Getting attention is difficult
- Less opportunities for meetings now
- Deliver value to sellers in the flow of work





### Content that wins

- Marketing needs to establish "presence" among the sales team
- The power of content driven by field need
- Allow reps to personalize





# Red Hat Drives Sales and Marketing Alignment with Learning and Enablement

#### Challenge:

Years of growth had spawned inconsistencies when reps told 'The Red Hat story'

#### Solution:

- Deployed Allego to:
  - Align reps with the company value proposition
  - Establish consistent messaging

#### Results:

- 19,000 video views in the first 45 days
- Marketing and sales work collaboratively to create the perfect pitch

"Allego is critical for us in helping reps practice what they've learned—to have a safe environment where they can talk about how they help solve customer problems. It prevents them from practicing on 'live' customers.

David Somers Director of Sales Enablement Red Hat



redhat.

# Go Beyond the Numbers

- Can't solely rely on analytics
- Learn successful strategies from sellers
- Capture examples and feedback





## Training, Onboarding & Rich Certification

Perfect for remote training with videos and e-learning, pointers to just-in-time resources, and rich video certifications (camera, voiceover slides, screen recorder demo, hot seat drills)



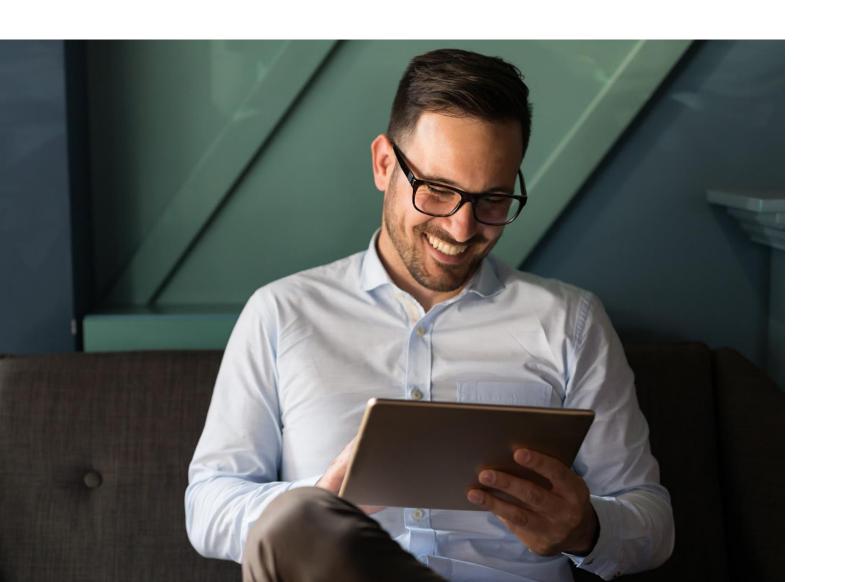
### Review Game Film

- Use tech to capture seller interactions
- Impact on content effectiveness
- Promote the best examples from the field





### Ready for Customers



- Modern SCM activates content for buyers
- Seller created video puts the content in context for buyers
- Don't just deliver but position content as part of the conversation

### Ash Brokerage Uses Modern SCM to Increase Engagement

#### Challenge:

Too many of their target audience—client advisors--did only one transaction annually

#### Solution:

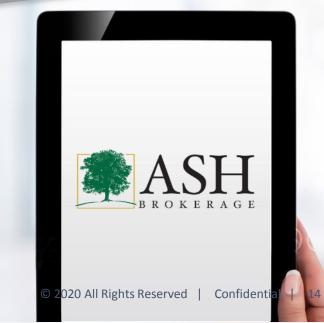
Each advisor who did business with Ash for the first time received a personalized "thank you" video from the EVP

#### Results:

- Advisors shared videos with peers and encouraged others do business with Ash, increasing advisor engagement
- Drove over \$8 million in new sales

"I can tie \$1.6 million of additive revenue to Allego in the first year!"

Mike McGlothlin EVP, Ash Brokerage





# Use Modern SCM Analytics

- What content lead to positive outcomes?
- Seek a 360° view of behaviors
- How was it presented?
- When was it opened?
- How much was viewed?





### Questions?



Jake Miller
Sr. Product Marketing
Manager, Allego
jmiller@allego.com

### Check out our new eBook:

Allego.com/selling





# Thank You Questions?

