

#### Webinar: Give Learners What They Want: Training With Video August, 18th 2020

Peter Goldstein Video Specialist pgoldstein@panopto.com



#### A little bit about myself

#### Shift to a remote workspace and changing workforce demographics

### 1. Remote work was trending before the pandemic

#### How can we more seamlessly transition?



### A common misperception of remote work

Decreased attrition and productivity



#### Video can help.



Digital natives, Millennials, Gen-X, and Baby Boomers

#### Shifting demographics

- Baby Boomers (phone calls and long emails)
- Generation X (ims, shorter emails, and PowerPoint)
- Millennials (Slack, Teams, and Video Conferencing)
- Generation Z (all things video)



#### Shifting demographics

- Baby Boomers
- Generation X
- Millennials
- Generation Z

Can all currently agree on video as the go-to medium.





### Where do you go if you want to learn how to fix your coffee pot or build a deck?





#### 4 of the 5 reasons a user visits is to learn



Source: ThinkWithGoogle



#### L&D manager example

#### Remote video training works

• What happens after live training sessions?



#### Remote video training works

- What happens after live training sessions?
- How can your trainees easily reference the exact content covered when they actually need it?



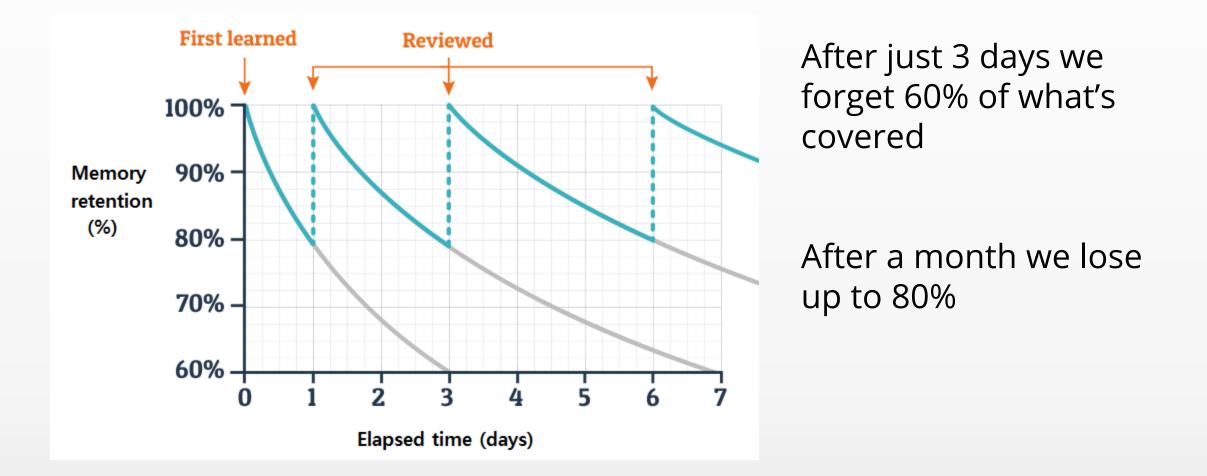
#### Remote video training works

- What happens after live training sessions?
- How can your trainees easily reference the exact content covered when they actually need it?
- How can you ensure all your trainers are sharing exact and consistent information?



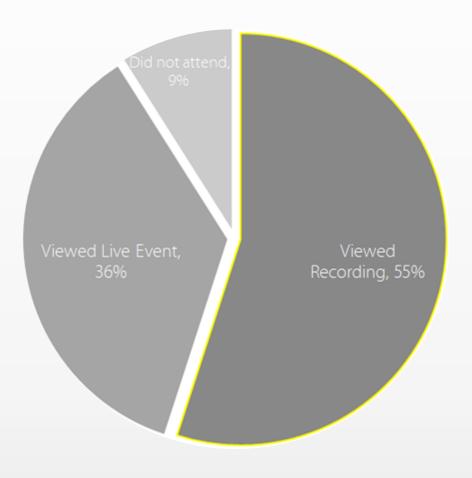
# Should you record all your trainings?

#### 4. The Forgetting Curve





#### 5. 55% of attendance will be on-demand



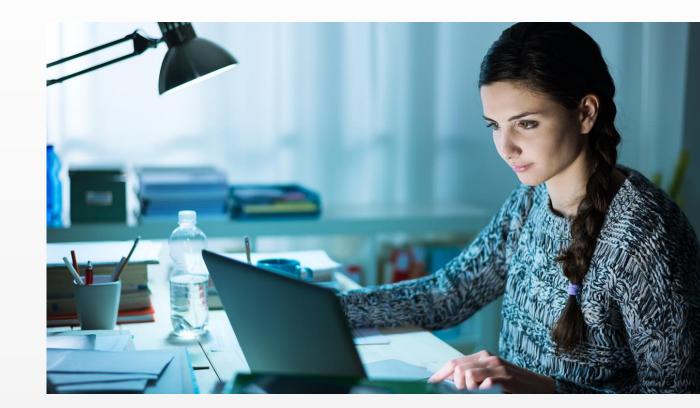


Source: Hermann Ebbinghaus

#### 2. Just in time learning

#### The benefits:

- Consistent
- Easy to find
- Time-saving







### Customer service centers and the customer experience





#### 3. Subject matter experts

Tap into the tribal knowledge within your organization to help





#### How can you get started?

#### Remember:

### Learners may have limited resources when working remotely. Most will likely only have a laptop.



# As content creators working from home, all you need is:

- •A webcam
- A mic



## 5. How can you implement video trainings today?

• Record your in-person trainings



## How can you implement video trainings today?

- Record your in-person trainings
- Record your synchronous video communication



## How can you implement video trainings today?

- Record your in-person trainings
- Record your synchronous video communication
- Record yourself walking through a process on-demand



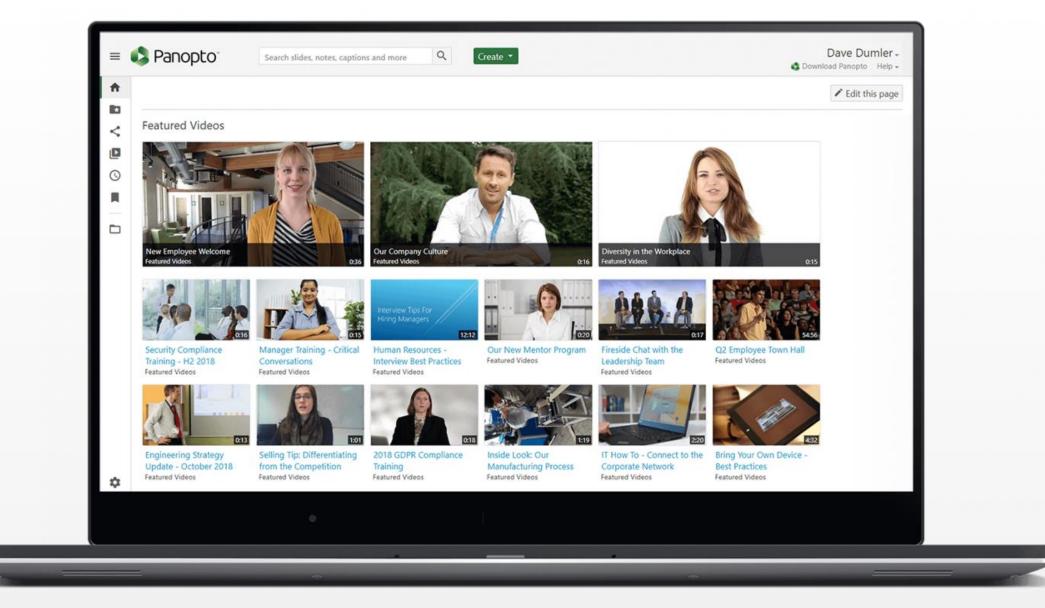
## Where do you currently share and store your video trainings?

- Learning Management System, like Cornerstone
- Intranet, like Sharepoint
- Public-facing platform, like YouTube

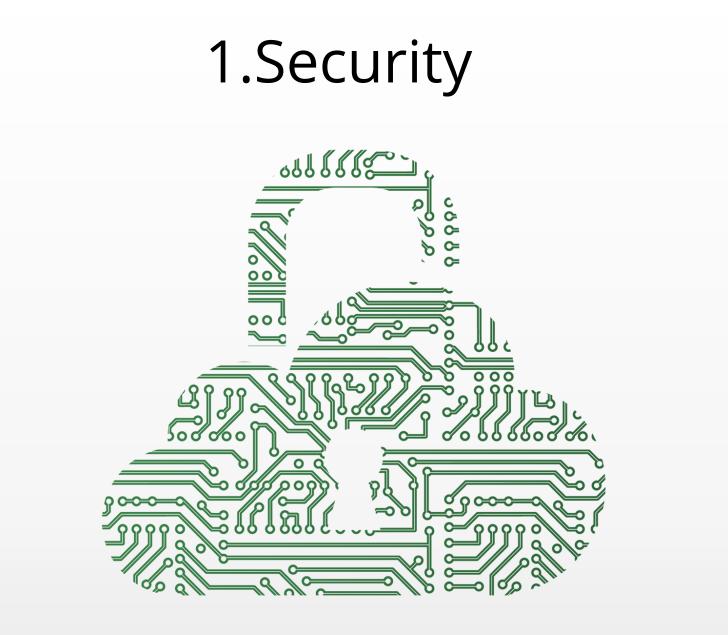


# Are these tools secure and built to support video?



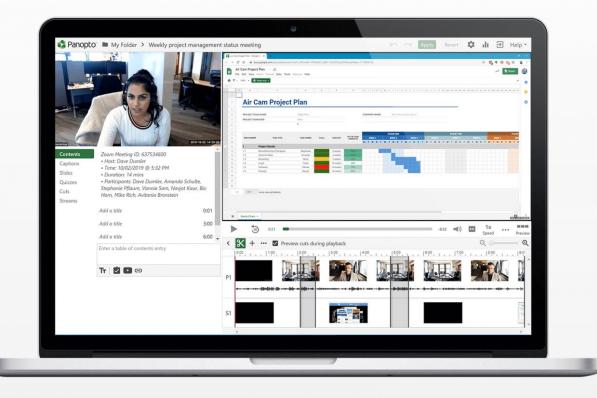


#### Video Management Systems are essential





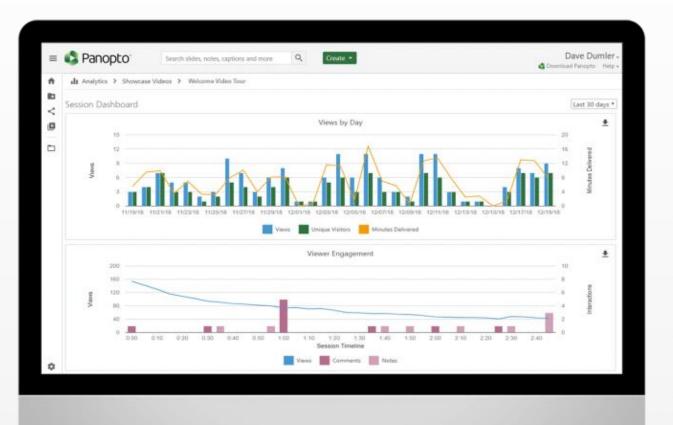
#### 2. Integrations with existing tools







#### 3. ROI and Analytics



You must think of yourself as "YouTuber" who learns from and responds to learners needs.



# lf you'd like to stick around...

#### Any Questions?

Reach me at pgoldstein@panopto.com



