Permission To Feel Unlocking the Power of Emotion at Work

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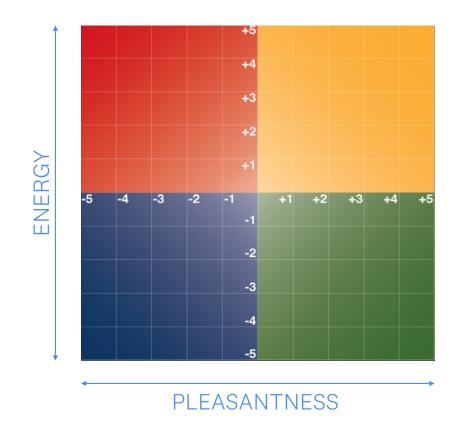
Our Vision

Use the power of emotions to create a healthier and more equitable, innovative and compassionate society.

To help individuals increase their performance at work and thrive in life through the power of emotional intelligence.



How are you feeling?



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Emotion Rollercoaster







Feelings in the Workplace

insecure/fearful Disrepected Rewarded Fulfilled Satisfied grateful Fatigued Excitement Frustration Motivated Focused Helpless Curious Comfortable Bored Driven Appreciative Content Annoyed smug energetic irritated fun Empowered Torn Exhausted Respected lucky Stimulated secure Mary Pressured excited Cheerful Worn Lethargic Confident Thoughtful Understood Engaged Unappreciated Determined Energized

Stressed

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Feelings Are Out of Balance



Workers are spending 70-80% of their days in the RED and BLUE

While the goal is not to be YELLOW and GREEN all of the time, **we need greater balance!**

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How People Want to Feel



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Emotions Power Performance



350,000 studies on emotion in the last 25 years have shown that emotions impact:

Attention, memory & learning Relationship Quality Decision-making ability Physical & mental health Creativity & overall performance





Are You an Emotion Scientist or Emotion Judge?

Emotion Scientist

Is open to exploring emotions

Has a growth mindset about developing skills

"I can always try new strategies!"



Emotion Judge

Criticizes own and emotions of others

Has a fixed mindset around emotion regulation

"This is me, get over it!"



The Key Skills



Recognize

How skilled am I at:

- Recognizing what I'm feeling as I experience it?
- Labeling my emotions and understanding their causes?
- Accurately interpreting the emotions of others?

Regulate

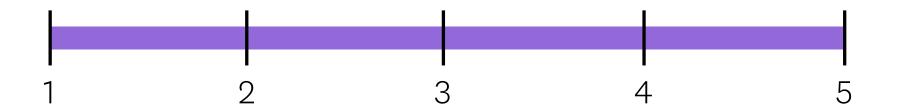
How skilled am I at:

- Expressing my emotions in an authentic and appropriate way?
- Using helpful strategies for modulating my emotions or shifting from one emotion to another?
- Effectively co-regulating with others for better outcomes?





Your Turn: Evaluate Your Skillset





Emotional Intelligence & Leadership

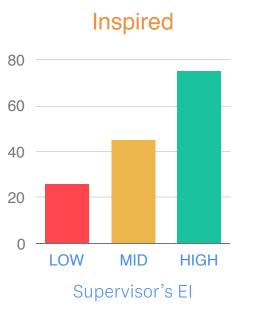


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Emotionally Intelligent Leaders

- Have greater sensitivity & empathy
- Are rated as more effective
- Receive higher performance ratings
- Build more positive workplaces
- Create greater customer/patient satisfaction
- Are less stressed and burnt out
- Have greater job satisfaction



Frustrated



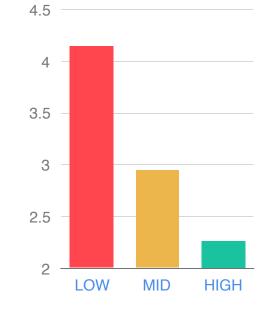


Emotional Intelligence Among Supervisors

Workload

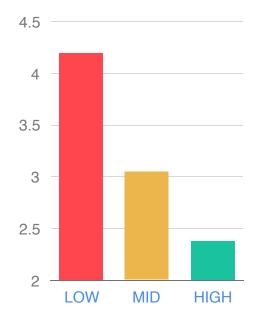


Fear of Speaking Up



Supervisor's El

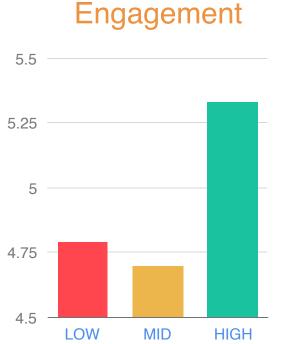
Burnout



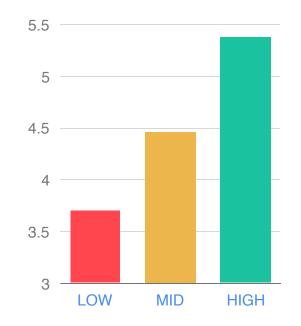
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Emotional Intelligence Among Supervisors



Purpose & Meaning



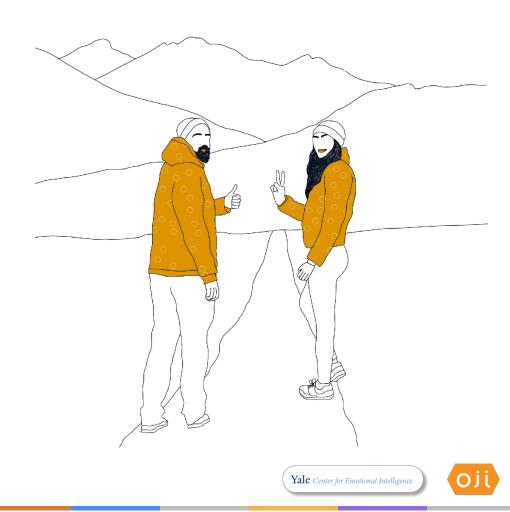


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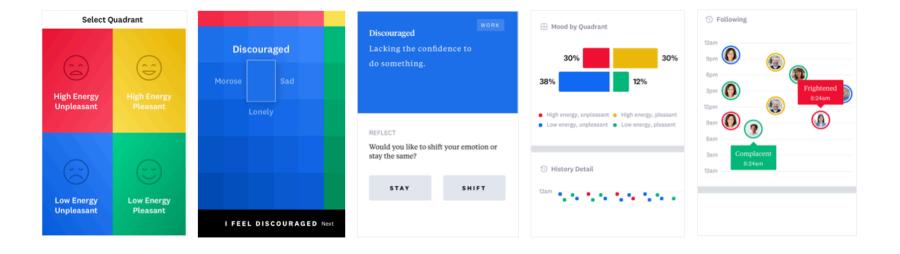


What Can You Do?

- **1** Be an emotion scientist; explore with curiosity.
- 2 Support yourself with strategies; learn what works for you.
- **3** Don't expect perfection; it's a journey that takes time and practice.



Mood Meter App



www.moodmeterapp.com



Leverage Regulation Strategies



Identify unhelpful regulation strategies and reduce or eliminate them

Determine root causes to prevent unwanted emotions

Develop short-term & long-term strategies

Choose the best thought or action strategies for each situation

Pay attention to what brings you to the green/yellow quadrants - add to your toolkit

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Deepen Your Skillset

Learn

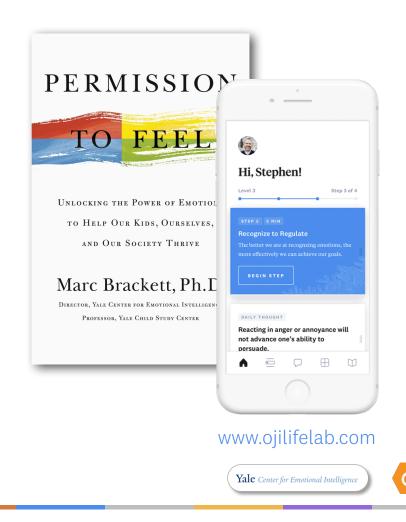
Read Permission to Feel, attend workshops

Practice

Use a digital EI training tool, work with a coach

Assess

Peer/coach feedback, create goals, track using digital tools



Questions?

ATD Offer Code: ATDWEB2019 andreah@ojilifelab.com

Pre-order <u>Permission to Feel</u> www.marcbrackett.com

Yale Center for Emotional Intelligence www.ei.yale.edu

