

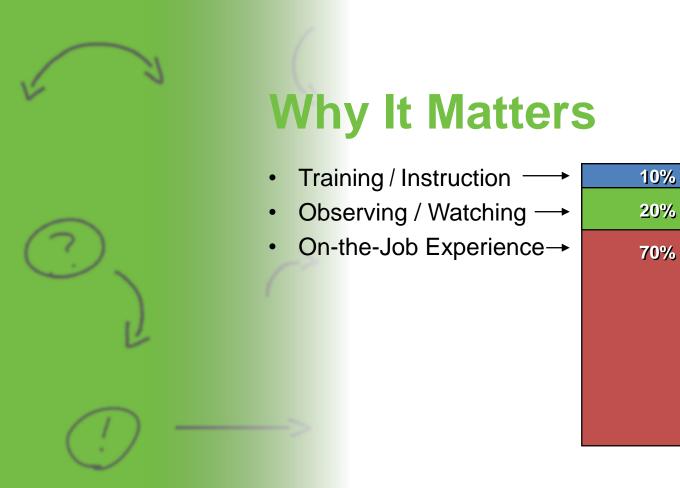
Learning While Working:

Structured On-the-Job Training Made Simple

Paul Smith, Talent Development Manager *The Waldinger Corporation*

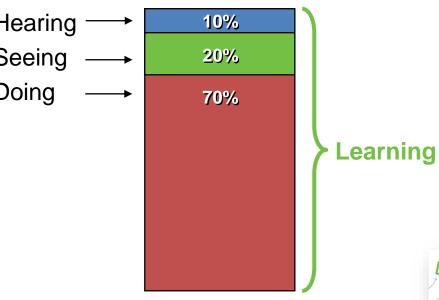














Experiential Learning

If we know...

- Much of our skill & ability comes from doing
- Much of our knowledge mastery comes from doing
- Much of our sense of purpose comes from doing
- Much of our confidence comes from doing

Why leave such a major element of learning up to chance?





Too much traditional OJT places an emphasis on the "experiential" while almost completely ignoring the "learning"







Combine intentional instruction of the classroom with the applicable relevance of experiential opportunities

Classroom-based and Student-guided Online learning are each built around a clear structure...

OJT-based learners should receive the **same** benefits





A well-developed SOJT program provides the organization:

- Consistency for experiential learning opportunities
- Trackable progress of learners in the OJT environment
- Quantifiable, measurable results for leadership to use
- Ability to repurpose and connect existing efforts

Most Important: A better prepared, more confident, and individually-empowered workforce



- 1. What do they need to be able to do to be **competent**?
 - Conduct extensive interviews with a broad pool
- 2. How will they be able to demonstrate competency?
 - Observable outputs become SOJT measurables

Defined measurables form the program's foundation

 Creates a guide and accountability tool for the learners, mentors, trainers, and leadership



Additional Pieces of the SOJT Puzzle:

- Well-defined SOJT Mentor prep program
- Easy to use SOJT Tracking Tool



MACRO TOPIC

| Department Leader Endorsement | Date |
|-------------------------------|------|
| | |

Micro Topic

| | Mentor Endorsement | Date |
|------------|--------------------|------|
| Measurable | | |
| Measurable | | |
| Measurable | | |

Macro Topic Resources:

- · Internal Manuals or Guides
- Internal Training Options (classroom or online)
- Internal Templates
- External Resources

Notes and Comments





Additional Pieces of the SOJT Puzzle:

- Well-defined SOJT Mentor prep program
- Easy to use SOJT Tracking Tool
- Role Clarity for the Learner, the Mentor, and others
- Support resources for both the Learner and the Mentor

A strong SOJT program can literally change the entire culture of your organization.





Dayanita & Tarah







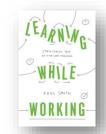
- Attracting & Retaining Quality Employees
 - Jacque Burandt *University Health Systems of San Antonio*







- Attracting & Retaining Quality Employees
- Capture Institutional Knowledge
 - The Waldinger Corporation

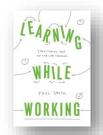




More SOJT Benefits The 6 De Company



- Attracting & Retaining Quality Employees
- Capture Institutional Knowledge
- **Competitive Advantage for the Business**
 - Roy Pollock The 6Ds Company







- Attracting & Retaining Quality Employees
- Capture Institutional Knowledge
- Competitive Advantage for the Business
- Connect with Non-College Bound High Schoolers
 - David Tiensvold CoorsTek







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- **Enhance Training Department Reputation**
 - James Black PPG Industries







- Attracting & Retaining Quality Employees
- Capture Institutional Knowledge
- Competitive Advantage for the Business
- Connect with Non-College Bound High Schoolers
- Enhance Training Department Reputation
- Break Down Silos
 - Dan Houston The Principal Financial Group







- Establish Organizational Consistency
 - The Waldinger Corporation







- Establish Organizational Consistency
- Get a Head Start
 - Mary Kalkanis Canada-based Moneris







- Establish Organizational Consistency
- Get a Head Start
- **Increased Self-Motivation and Confidence**
 - Athena Massey Actress







- Establish Organizational Consistency
- Get a Head Start
- Increased Self-Motivation and Confidence
- Skilled Employee Pipeline
 - Bruce Wilkinson Allan Myers







- Establish Organizational Consistency
- Get a Head Start
- Increased Self-Motivation and Confidence
- Skilled Employee Pipeline
- Support a Multicultural Workforce
 - Toni Delp Pella Corporation

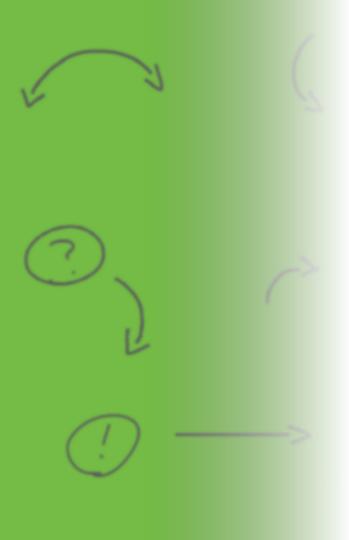






- Establish Organizational Consistency
- Get a Head Start
- Increased Self-Motivation and Confidence
- Skilled Employee Pipeline
- Support a Multicultural Workforce
- Validated Qualifications
 - Brad Allred GE Healthcare





DISCUSSION?

Learning While Working

Thank you for attending!

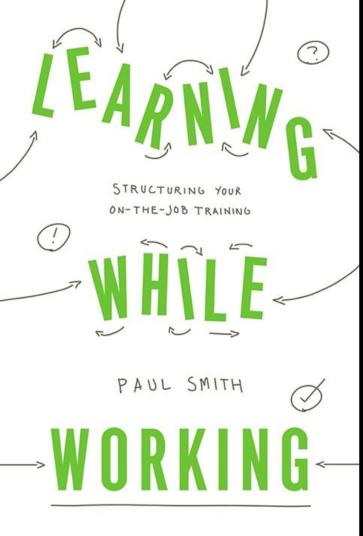
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Learning While Working: Structuring Your On-the-Job Training

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"A true SOJT program harnesses the workbased experiential learning of OJT opportunities, but provides direction, definition, purpose, and a means for tracking success."

-Paul Smith, author