#### Ace the Interview

Alan De Back Learning & Communications

## Interview Preparation

What should you do to effectively prepare for an interview?



#### Preparation: Know Yourself

- Know your interests, strengths and skills
- Be familiar with the content of your resume
- Identify what sets you apart from probable competition

#### Preparation: Practical Logistics

- Check clothing
- Practice common questions
- Get a good conservative haircut/hairstyle
- Research the company/organization
- Make a test run to the interview location
- Arrive early and observe

#### Top Tips: Interview Preparation

- Know yourself and your resume content
- Cover all practical logistics in advance
- Arrive early and observe



#### Poll

Which do you think is most important in interview preparation?

- 1. Knowing your interests, strengths and skills
- 2. Reviewing common interview questions
- Identifying what sets you apart from the competition
- 4. Researching the organization

## Standard Interview Questions

Put on the interviewer's hat!

Why is he/she asking the question?



#### Questions about Your Background

- Tell me about yourself.
- What is your biggest success? Failure?
- What is your biggest weakness? Strength?
- What accomplishments have you enjoyed most?
- Tell me about the best/worst boss you ever had.
- Why did you choose your college/grad school?
  Major/degree?

#### Questions about Your Skills

- Describe your managerial/leadership style.
- How do you handle stress?
- Describe yourself in a team setting.
- How do you handle multiple priorities?
- What is your experience hiring/firing employees?

#### Closing/Procedural Questions

- Why do you want this job?
- What else should I know about you?
- What are your salary expectations?

#### Questions You Might Ask

- Can you describe the "corporate culture" of this organization?
- How is performance measured in this company?
- Are training/professional development opportunities supported?
- What are the next steps in the hiring process?

# Top Tips: Standard Interview Questions

- Consider the "why" behind each question
- Practice answers for common questions
- Prepare questions you can ask



#### Poll

Which of these standard questions worries you the most?

- 1. Tell me about yourself.
- 2. What is your biggest weakness?
- 3. How do you handle stress?
- 4. Why do you want this job?

## Behavioral Interviewing

What is it?

Why do employers use it?



#### Behavioral Interviewing

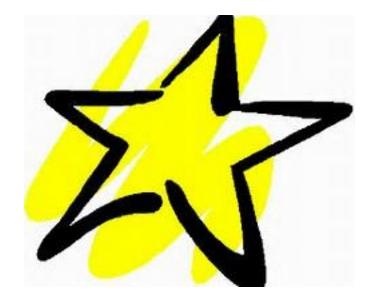
- Based on premise that best predictor of future performance is past performance.
- Questions probe basic competencies/skills of job
- Provide specific examples from your past.
- You must have concrete and precise answers.

## Behavioral Question Examples

- Tell me about...
- Think back to...
- Describe...

#### **Behavioral Question Answers**

- Situation
- Task
- Action
- Results



#### Top Tips: Behavioral Interviews

- Identify primary competencies/skills of job
- Develop concrete answers with specific examples



## Recent Trends: Non-Traditional Interview Formats

What have you experienced?

#### Non-Traditional Formats

- Phone Screening
- Skype/Google Hangout
- Social Interview
- Panel Interview

#### Non-Traditional Formats: Advice

- Be aware of ALL your communication tools
- Choose appropriate surroundings
- Rehearse using the expected format
- Expect the unexpected

## Interview Follow-up

What should you do?

What should the timeline be?



#### Follow-Up After Your Interview

- Get business cards from interviewers
- Send each a thank you note/letter/e-mail
- Follow-up appropriately if no response

#### Top Tips: Follow-up

- Do follow-up in some way within 24 hours
- Follow-up again if no answer in appropriate time



# Q & A

What questions do you have??



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