

### Unsung Heroes:

Administrative Professionals

# Administrative Professional The Beginning

- The Secretarial Role
  - Male dominance 1880's
  - Responsibilities
  - Industries





## Administrative Professional The Evolvement

- Industrial Expansion
  - More paperwork
  - New technologies
  - Desired jobs





#### Administrative Professional Then & Now

Today's "Secretary"(Administrative Professional)

- More technologies
- More responsibilites
- Ability to advance to other positions





#### Administrative Professional A Return on Your Investment

#### IAAP:

International Administrative Association of Professionals.

- Develop Skills
- Network with Administrative Professionals
- Confidence
- Certification



#### **Administrative Professional**

A University Health System Program A program to succeed!!!

**APA:** Administrative Professional Academy

Developed to provide the necessary skills to enhance the administrative professional's skills.

- Technology
- Partnering with the Boss
- An advocate for the company/department
- A problem solver/critical thinker
- Advancement





### Administrative Professional Appreciation

- UHS Appreciates Administrative Professional's
  - Administrative Professional's Day
    - April 26, 2017
  - Administrative Professional Breakfast
  - Administrative Professional Conference

