#### Webcast Event

# The Secrets of eLearning Tools That Boost Learner Engagement

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Education Without Limits™





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• John Just, Ed.D., Vice President, Learning Solutions/IT, OpenSketch



# Agenda



- The TAO Connect story
- Healthcare challenges meet
  eLearning solutions
- How to create engaging eLearning tools
- The road ahead for TAO and eLearning industry
- Question and Answers



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- In 2012, Dr. Benton was the director of the counseling service at a very large, public university
- Waiting list issues for students wishing to see counselors at the counseling center.
- University could not afford to hire enough counselors to meet demand





# The TAO Connect Story

- A pervasive problem
- HHS Report\* Findings:
  - 56% of counties have no licensed behavior health providers
  - 91 million U.S. citizens being underserved

\*Source: Health Resources and Services Administration, "Shortage Designation: Health Professional Shortage Areas & Medically Underserved Areas/Populations."



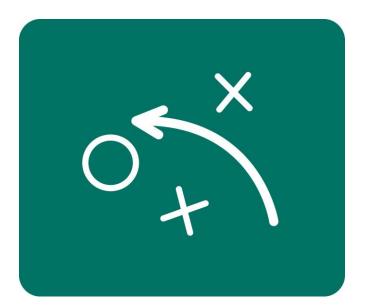


# **The TAO Connect Story**



#### The Goal

- Change patient's behavior
- Change neural pathways
- Repetition is important learner engagement is paramount
- Accessibility





## The Solution:

- Create eLearning tools for patient treatment
- Cut down on therapists' time burden; increase patient engagement
- "Flipped Classroom" concept more time spent on self-learning
- Patients practice skills and gain insights on their own
- eLearning meant to be a reflective exercise



#### **The Benefits:**

- Uses resources more effectively
  - Cuts traditional 50 minute face-to-face therapy time down to 10-15 minutes
- Allows for broader reach of behavioral health services
- Increased patient engagement leading to better outcomes



## The Benefits:

- Evidence Based Practice
  - Foroushani, P., Schneider, J., & Assareh, N. (2011). Meta-review of the effectiveness of computerized CBT in treating depression. *BMC Psychiatry*, *11*(1), 131131. doi:10.1186/1471244X11131
- Practice Based Evidence
  - Real time data on your patients



# How do you make the eLearning tools/course engaging and effective?

- Tao Connect lacked in-house skills to make the eLearning courses excite and keep the attention of the patients(learners).
- The market lacked any appropriate pre-built solutions.





**OpenSketch brought to the project:** 

- Expertise with advanced technologies
- Approaches to make the content much more interesting
- Data mining and application
- A whole team of skilled professionals to supplement in-house team



## **OpenSketch's Process...**











Hop onto our learning management system or we can plug into yours.



## Maintain

Post-deployment, we ensure your content is current and technology is working.

## Design

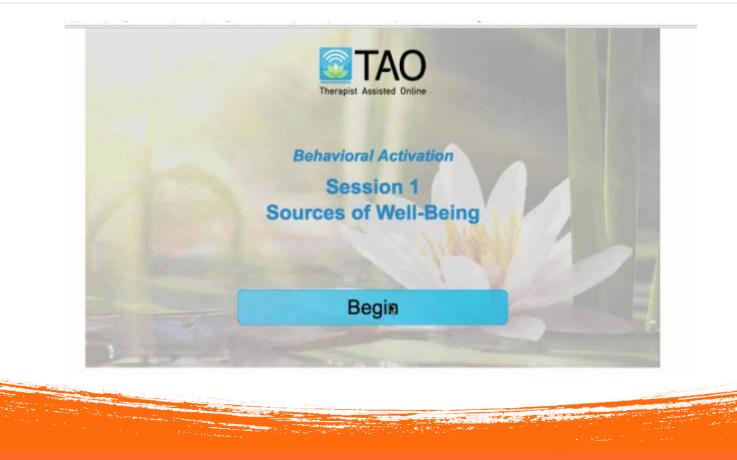
Instructional, User Interface/User Experience and graphics - we cover all the bases.

## **Build**

Leverage existing systems, build something entirely unique or anything in between.

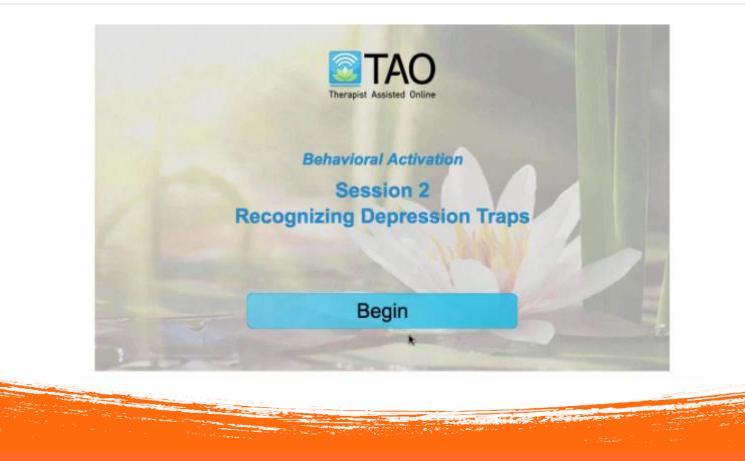
# **TAO Connect eLearning examples**





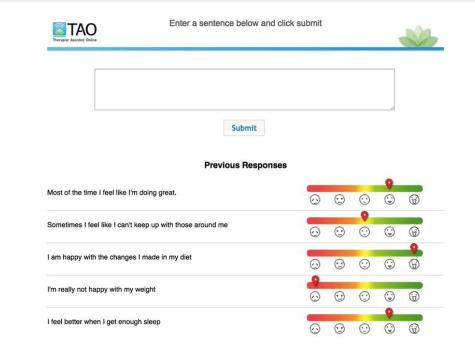
# **TAO Connect eLearning examples**





# **TAO Connect eLearning examples**





- eLearning courses/tools for anxiety and depression live
- Cognitive and behavioral activation, mindfulness
- Beginning with University market; expansion to practitioners, community health clinics



# **Broader Applications and Implications**



- These approaches are transferrable
- Expanding patient engagement and education
- Development of own staff
- Highly interactive, more frequent with shorter course increments is most effective



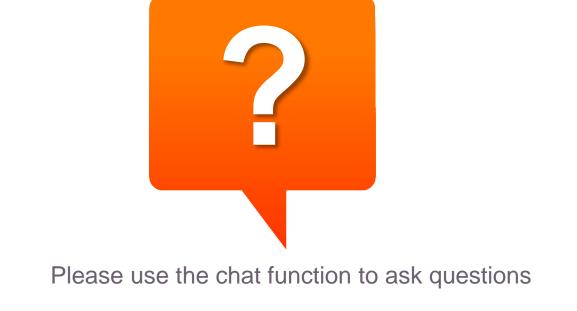
# Summary

- Leveraging mobile technology-focused approach to building apps
- Use the power of eLearning to meet our organizational goals
- Look for partners that expand your overall capabilities to deliver on goals











# **THANK YOU**

Follow up questions, contact John Just: jjust@open-sketch.com

